

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 19V336

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

05/23/2019

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law.

Forest River – Office of Corporate Compliance (“OCC”) has decided that a safety defect exists in certain 2019-2020 Coachmen Beyond, Crossfit, and Galleria Class B Motorhomes. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is:

Beyond – 3/25/19 through 4/22/19

Crossfit – 1/31/2019 through 3/21/19

Galleria – 10/12/18 through 4/22/19

DEFECT/NONCOMPLIANCE:

During manufacturing an incorrect gauge wire, was installed unprotected in certain vehicles

EVALUATION OF RISK:

With an incorrect gauged wire and unprotected circuit, the wire may melt increasing the risk of a fire, injury or property damage.

ACTION:

Forest River will provide a wire and circuit breaker for installation, free of charge to the dealerships and vehicle owners. A dealership will be required to conduct this remedy.

SERVICE PROCEDURE:

Dealership Service Department Service procedures for addressing the wiring and circuit breaker repair is included with this notice.

AVAILABILITY OF REMEDY:

The remedy for this recall is attached with this letter

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

F100119065 - RECALL, 60A BREAKER 6GA POWER DIST CABLE - PROAIR OPT

PARTS AND RETURN:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

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DEALER REPAIR CODES:

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
19V336	10-019336	REMEDY WIRING PER REMEDY INSTRUCTIONS	.25 HRS

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE/EMAIL
Forest River Warranty	(574) 825-8590
Forest River Parts	(574) 825-8483

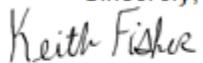
The Recall shall be considered the utmost priority to remedy the 2019-2020 Coachmen Beyond, Crossfit, and Galleria Class B Motorhomes in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2019-2020 Coachmen Beyond, Crossfit, and Galleria Class B Motorhomes listed under this Recall.

If your dealership has already performed the remedy to 2019-2020 Coachmen Beyond, Crossfit, and Galleria Class B Motorhomes, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2019-2020 Coachmen Beyond, Crossfit, and Galleria Class B Motorhomes in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,

Keith Fisher
Forest River, Inc.
Engineer
Office of Corporate Compliance