



419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Travel Trailers

NHTSA Recall #19V-334

Transport Canada Recall 2019-268

Date: 6/17/19

TO: Airstream Dealer

PROBLEM:

The affected travel trailers covered in this recall have been identified as having a spare tire bracket that may have a defective weld. This could cause the bracket to break, which could result in the spare tire carrier to become unsecured from the A-frame.

RANGE OF VEHICLES INVOLVED:

Group 1 Release Date Range:

11/27/2017 – 2/16/2018

Group 1 Serial Number Range:

034837 - 034848 - (Autocamp)

541011 – 544789 – (Classic, Flying Cloud, Globetrotter, International, Sport, Tommy Bahama)

720011 – 720215 – (Nest)

Group 2 Release Date Range:

2/4/2019 – 4/4/2019

Group 2 Serial Number Range:

034963 - 035003 (Autocamp)

547654 – 550355 - (Classic, Flying Cloud, Globetrotter, International, Sport, Tommy Bahama)

720344 – 720370 – (Nest)

Note: Because our serial numbers do not run in a contiguous series, there will be trailers in the serial number range not affected by the recall.

Flat Rates:

The time allowed for this repair is 0.50hrs per trailer to replace the Certification Label and Tire Placard. Please use operation code **TTSBR8370100** when submitting a claim for warranty reimbursement.

SERVICE ACTION:

Replace the defective spare tire bracket.



WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If the unit and/or units are in your inventor or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement.

Please contact the **Airstream Warranty Department at 937-596-6111 Ext. 7491** to order the spare tire brackets for retailed units. These will be sent at no charge. For the stock units, the spare tire brackets will be sent to your dealership and will include a list of the serial numbers to be completed prior to retail.

Notice:

Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 19V-334
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