

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5199
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 24, 2019

Subject: N182206311-03 - Safety Recall
Diesel Engine-Block Heater Cord
Revised Service Procedure

Models: 2017 – 2019 Chevrolet Silverado 2500/3500
2017 - 2019 GMC Sierra 2500/3500
2019 Chevrolet Silverado 4500/5500/6500 Medium Duty
Equipped with Duramax diesel 6.6 liter engine (RPO L5P or L5D) and
optional engine-block heater cord (RPO K05)

To: All General Motors Dealers

This bulletin has been revised to add the disable procedure for used inventory units only. Please discard all previous copies of bulletin N182206311-02.

The disable procedure is being added allowing dealers not included in the “Northern/Cold Weather Areas” list below* to disable trucks in their used inventory prior to sale. As noted in previous communications, block heater kits are not being pre-shipped to dealers in these areas currently.

Dealers included in the “Northern/Cold Weather Areas” list below* should continue to use the pre-shipped kits to enable block heater functionality.

*Northern/Cold Weather Areas: Alaska, Colorado, Idaho, Maine, Michigan, Minnesota, Montana, North Dakota, New Hampshire, New York, South Dakota, Vermont, Wisconsin, Wyoming and Canada.

END OF MESSAGE
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