

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5085
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 11, 2019

Subject: N182206311-01 - Safety Recall
Diesel Engine-Block Heater Cord
Update of VINs to Open Status in IVH

Models: 2017 – 2019 Chevrolet Silverado 2500/3500
2017 – 2019 GMC Sierra 2500/3500
2019 Chevrolet Silverado 4500/5500/6500 Medium Duty
Equipped with Duramax diesel 6.6 liter engine (RPO L5P or L5D) and
optional engine-block heater cord (RPO K05)

To: All General Motors Dealers

The VINs involved under Safety Recall N182206311-01 will appear as Open in the Investigate Vehicle History (IVH) screen on July 11, 2019. This update has been made to allow dealers to submit a claim to close the recall if they have disabled the diesel engine block heater at the request of the customer. Customer letters began mailing on May 28, 2019 advising customers NOT to use their engine block heater.

Dealers should remind customers of the letter explaining the potential issue with the engine-block heater cord or disable it at the owner's request with the procedure outlined in bulletin N182206311-01.

Customers will be notified by mail when GM has developed a final repair to restore the functionality of the engine-block heater.

END OF MESSAGE
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