

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5185
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 14, 2019

Subject: N182206310-01 – Safety Recall
Diesel Engine Block Heater Cord
Revised Parts, Warranty and Service Procedure

Models: 2017 – 2019 Chevrolet Silverado 2500/3500
2017 – 2019 GMC Sierra 2500/3500
Equipped with 6.6L, 8-cylinder diesel engine (RPO L5P)

To: All General Motors Dealers

This bulletin is being revised to update the parts, warranty information table, and service procedure. Please discard all previous copies of bulletin N182206310.

Important: An initial supply of part 19419326 is currently being pre-shipped in a Fair Share Allocation based on all impacted VINS of the Dealers registered in States: Alaska, Colorado, Idaho, Maine, Michigan, Minnesota, Montana, New York, North Dakota, New Hampshire, South Dakota, Vermont, Wisconsin, Wyoming and Canada. This pre-shipment started the week of 10/1/19 and will continue for several weeks. Additional states will be added as parts become available. Pre-shipped parts will be charged to dealer's open parts account. All orders placed prior to and during the pre-ship will be cancelled. A quantity limiter may be in effect.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Earlier today GM published GlobalConnect Headline message GCUS-9-8495 which may answer some of your commonly asked questions regarding the engine-block heater cord field actions.

END OF MESSAGE
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