

AKA7 Recall Campaign - Checking control unit for air-conditioning blower and replacing it if necessary

Version 8

Update 9/30/19

An updated TI, including Scope 3 (Removing WKE0 Relay and Replacing Control Unit) has been added to this PPN post.

Parts Update 9/25/19

A very limited stock of AKA7 Blower Control Units has arrived to the US and is currently being auto-allocated to satisfy high priority vehicles. This initial batch of parts is expected to arrive to dealers from calendar week 40 through calendar week 41. **Parts received in should be prioritized at your own discretion.**

Barring any unexpected delays, we expect parts availability in the US of approx. 10% UIO by mid-October, 30% of remaining UIO by late October/Early November, 50% of remaining UIO by late December/early January. The remaining UIO availability is scheduled for January 2020.

- At this time, please do not order AKA7 parts via Polaris PTEC, etc., as **all parts will be auto-allocated** to your dealer based on UIO.

- An updated AKA7 TI will be published to this page prior to parts arrival. The updated AKA7 TI will include an additional work scope to remove the WKE0 relay kit interim solution and replace the AC Blower Control Unit.

Pre-owned vehicle sales:

After the recall campaign AKA7 recall has been performed and the warranty claim has been processed by PCNA, error-free in the warranty system, the corresponding pre-owned warranty can be registered, and the vehicle can be delivered. Please keep in mind this process can take up to 24 hours to complete.

Due to the low availability of parts, the interim solution WKE0 should continue to be carried out on incoming affected vehicles until a sufficient stock of required AKA7 parts are available.

Important Note about WKE0 and AKA7:

Please be advised that Workshop Campaign (WKE0) is a temporary fix to be completed if the blower regulator part number is checked per AKA7 and requires replacement, but the blower regulator part is not yet available.

If this is found to be the case, please proceed to complete WKE0 and leave Recall AKA7 open.

As a reminder, PCNA prohibits the sale of Certified Pre-Owned vehicles with open safety recalls. For more details, please refer to the Eligibility section of the PCNA CPO Policy and Procedures manual here:

<https://ppn.porsche.com/portal/docs/DOC-222133>

And the Recalls section of PCNA Warranty Policy and Procedures manual here:

<https://ppn.porsche.com/portal/docs/DOC-1432>

Dealers should also review local and state regulations on this matter.

English (US)

- > [Overview](#)
- > [Porsche Mobility](#)
- > [Parts required](#)
- > [Warranty processing](#)
- > [Further information](#)

AKA7 Recall campaign - Checking control unit for air-conditioning blower and replacing it if necessary

Overview

There is a possibility that moisture can get into the control unit for the air-conditioning blower on the affected vehicles. Moisture that seeps in can cause malfunctions and short circuits in the air-conditioning blower control system. These short circuits can cause a fire.

To prevent short circuits in the control unit for the air-conditioning blower, it must be checked and replaced or reworked if necessary.

Since short circuits cannot be ruled out even in a parked vehicle, affected vehicles should therefore only be parked outside and a sufficient distance away from other vehicles and buildings until the measure has been carried out in order to minimise any possible risk for people and for the surrounding area.

Model type	Panamera (970)
Model year	2010 to 2016
Manufacturing period	between 7/12/2009 and 9/13/2016
Number	33,206

Porsche Mobility

If requested, customer mobility can be offered until the interim measure WKE0 has been carried out. The current policies and procedures for the customer mobility program apply. Costs are processed using the standard Customer Mobility process in accordance with the currently applicable rules governing the Customer Mobility Program.

Parts required

No parts are required for **checking** the blower regulator (Scope 1).

Parts required for **replacing** the blower regulator (Scope 2 & 3):

Part No.	Designation	Quantity/vehicle	Parts return*
00004330450	Regulator	1 ea.	No

Part No.	Designation	Quantity/vehicle	Parts return*
AKA70000001**	Expendable Items	1 ea.	No

* The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

** For warranty processing, enter the part No. AKA70000001 with the designation "expandable items" as an additional part, for \$2.50 in the warranty claim.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Checking control unit for air-conditioning blower - Only when the control unit **does not have to be replaced**

- **Vehicles without WKE0 previously performed**

Damage code	AKA7 99 000 1
Working time	28 TU

Scope 2: Checking and replacing control unit for air-conditioning blower*

- **Vehicles without WKE0 previously performed**

Damage code	AKA7 99 000 2
Working time	62 TU

Scope 3: Removing relay for activating control unit for air-conditioning blower and replacing control unit for air-conditioning blower

- **Vehicles with WKE0 previously performed***

Damage code	AKA7 99 000 2
Working time	163 TU

*If optimized control units for the air-conditioning blower (blower regulator) **are not** available for a vehicle, the interim measure (campaign WKE0) must be carried out and invoiced instead of Scope 2 &3.

*If optimized control units for the air-conditioning blower (blower regulator) **are** available for a vehicle, AKA7 should be performed in full, and WKEO should not be carried out.

Further information

Work instruction	TI No. 53/19, Group 8, Service, AKA7
Vehicle list and allocation	See attached VIN List
Technical Information*	PIWIS

* Please find enclosed the Technical Information in the form of a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

For further information, please contact:

Ryan Cooney
Senior Regulatory Affairs Consultant
ryan.cooney@porsche.us

[970 8 53-19 AKA7 Checking control unit for AC](#)

[Blower.pdf](#)

664.5 KB

(54 views)

[AKA7 VIN List.xlsx](#)

1.4 MB

(91 views)

Created by [Ryan Cooney](#) on Jun 21, 2019 10:58 PM. Last modified by [Ryan Cooney](#) on Sep 30, 2019 11:35 PM.

Categories: Recalls, Panamera

Tags : [panamera](#), [recall campaign](#), [year_k](#), [aka7](#), [wke0](#)

4741 Views

Content and Topics

Personal

Manage

Create

Your Groups >

Edit Profile >

Admin Console >

Discussion >

Your Content >

Change Password >

PPN Administration >

Files >

Your Places >

Document >

Collaboration >

Document

Blog Post >

Poll >

Message >

Event >

Photo Album >

Idea >

Space >

© 2019 Dr. Ing. h.c. F. Porsche AG. Legal notice. Copyright. Terms of use. Privacy Policy. Cookie Policy. [010](#)