

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5020  
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 25, 2019

Subject: Safety Recall A182202370 - Update  
Lower Control Arm Weld (Inspection only)  
Inspection procedure

Models: 2017 – 2019 Chevrolet TRAX and Tracker (Export)

To: All Chevrolet Dealers

On April 18, 2019, General Motors dealers were advised via GM GlobalConnect of upcoming safety recall A182202370. Vehicles involved in this recall were placed on stop delivery. This product field action involves certain 2017 – 2019 model year Chevrolet TRAX and Tracker (Export) vehicles.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in Global Warranty Management (GWM) system will display “N/A” under Release Date and an “Incomplete – Remedy not yet available” message under Status.

An inspection procedure and special labor operations have been developed to allow dealers to perform an inspection on their unsold NEW vehicles to determine if they will need to have their lower control arms replaced. If a vehicle passes the inspection procedure in the bulletin, that vehicle is released from stop delivery and that vehicle can be delivered to the customer.

**Global Warranty Management (GWM)**

Global Warranty systems will be updated April 26, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until April 26, 2019.

END OF MESSAGE

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