

**SPRINTER**

DAIMLER VANS USA, LLC  
One Mercedes-Benz Drive  
Sandy Springs, GA, 30328  
Phone: (770) 705-0600  
Fax: (770) 705-0117  
MBUSA.com



# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: <b>Recall Campaign Notification</b> <b>Model 907 (Sprinter), Model Year 2019</b> <b>High-beam Assist</b>	DATE: June 4, 2019

## IMPORTANT RECALL CAMPAIGN INFORMATION





# RECALL CAMPAIGN LAUNCH NOTIFICATION

June 4, 2019

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>High-beam Assist</b>
<b>2019050015</b>	<b>VS3FERNLI</b>	
<p>This is to notify you of the <b>Recall Campaign</b> to update software for signal acquisition and actuation module on approximately <b>1,517</b> MY19 Mercedes-Benz and Freightliner Sprinter vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs are flagged as "Open" in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Daimler AG ("DAG"), the manufacturer of Mercedes-Benz and Freightliner Sprinter vans, has determined that on certain Mercedes-Benz and Freightliner Sprinter vehicles, the high-beam function may no longer be automatically deactivated. Furthermore, it is possible that the function lever used to deactivate the high-beam function may not be operable when the automatic high-beam function is activated (Intelligent Headlight Control) and the camera is malfunctioning at the same time. In this case, in order to deactivate the high-beam function, the light rotary switch must be turned to "manual driving light", and then the function lever must be actuated. A constant activation of the high-beam function could lead to significant glare to oncoming traffic, thereby increasing the risk of a crash.</p>	
<b>What We're Doing</b>	<p>An authorized Mercedes-Benz or Freightliner Sprinter dealer will update the software for the signal acquisition and actuation module.</p>	
<b>Parts</b>	<p><b>No replacement parts are required.</b></p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	<p>Model Year 2019</p>	
<b>Vehicle Model</b>	<p>VS30 Sprinter (platform 907)</p>	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	<p>1,517</p>	
<b>Dealer Inventory</b>	<p>291</p>	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Mercedes-Benz and Freightliner Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Mercedes-Benz and Freightliner Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	<p>An owner notification letter will be mailed in mid-June, 2019.</p>	
<b>AOMS/SOMS</b>	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>	
<b>Rental Fleet Partners</b>	<p>This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.</p>	
<p>While we regret any inconvenience this may cause, DVUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		



Mercedes-Benz

Campaign No. 2019050015, June 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019  
High-beam Assist**

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz and Freightliner Sprinter vans, has determined that on certain Mercedes-Benz and Freightliner Sprinter vehicles, the high-beam function may no longer be automatically deactivated. Furthermore, it is possible that the function lever used to deactivate the high-beam function may not be operable when the automatic high-beam function is activated (Intelligent Headlight Control) and the camera is malfunctioning at the same time. In this case, in order to deactivate the high-beam function, the light rotary switch must be turned to “manual driving light”, and then the function lever must be actuated. A constant activation of the high-beam function could lead to significant glare to oncoming traffic, thereby increasing the risk of a crash. An authorized Mercedes-Benz or Freightliner Sprinter dealer will update the software for the signal acquisition and actuation module.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1,517** vehicles are involved.

Order No. V-RC-2019050015

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Warranty Information

### Operation items and work units

Operation number	Operation text	Labor Time (hrs.)	Damage Code
02 2443	Connect/disconnect vehicle diagnosis system	0.1	82 910 79 7
02 2445	Connect/disconnect charger (vehicle diagnosis system connected)	0.1	82 910 79 7
02 2442	Update software for control unit (vehicle diagnosis system connected)	0.1	82 910 79 7

### Procedure

Notes on programming control units			AH54.21-P-0001-03Z
<b>Check</b>			
1	Check whether the vehicle is affected by the measure	<p>Affected vehicles: Update software for signal acquisition and actuation module (code: VS3FERNLI, acc. no.: 82 910 79)</p> <p>Model 907.### ## as of 000552 up to 086787 with code LA1 (High beam assistant)</p> <p>For authorized Mercedes-Benz service partners, only the entry in the "Extended VEGA Application"(EVA) system, in the "Current" tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.</p>	SM54.21-D-0184-01SG
<b>Update Software</b>			
2	Connect diagnostic system.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS

3	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units.  Follow the operating instructions for the charger.  Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the onboard electrical system battery.	AR54.10-D-1127TS
4	Update signal acquisition and actuation module software.	To do this, select the following menu items: Control unit view → N10 - Signal acquisition and actuation module (SAM) → Adaptations → Commissioning  It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	
5	Disconnect diagnostic system.		AD00.00-D-2000-06TS
6	Remove charger from vehicle.		AR54.10-D-1127TS