



Quality Bulletin

TITLE:

**Recall R29936: Coolant Bleeder Hose (Engine Side)
Model Year 2016 XC90**

GROUP:	CAT/NO: R19931	ISSUING DEPARTMENT: Warranty		CAR MARKET: United States and Canada	
REFERENCE BULLETINS: PB R29936				ISSUE DATE: 2019-04-17	STATUS DATE: 2019-04-17
Service Personnel: Read and initial		SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	Page 1 of 3

“Right first time in Time”

BULLETIN REFERENCE PB R29936

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A. **RECALL R29936 DESCRIPTION**

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group has decided to launch Recall R29936 on model year 2016 XC90 vehicles.

Volvo has identified that the coolant bleeder hose (engine side) may degrade over time and crack due to heat and humidity load. This condition can create a coolant leak, and also pose a risk of coolant leaking on the catalytic converter. If the coolant leak goes unnoticed, coolant may accumulate in the catalytic converter heatshield insulation and, in a worst case scenario, over time this might result in a fire in the engine compartment area when the vehicle is stationary.

The corrective action is to replace the engine side coolant bleeder hose.

A total of 34,006 U.S. and 2,721 Canadian vehicles are eligible for this recall.



B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS RECALL.

Vehicle eligibility must be confirmed:

- Vehicle Inquiry - Vehicle Warranty where the message "Recall R29936 Coolant Bleeder Hose" will appear for eligible vehicles or check eligibility in TIE.

All vehicles should be checked for any incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Action repairs should be completed. If you have any questions concerning this recall send them to recall@volvocars.com.

C. PARTS / PARTS RETURN

Please refer to Parts Bulletin R29936.

No parts are required to be returned for this recall.

PORT VEHICLES

All vehicles must be checked for any incomplete recalls or service campaigns or service upgrades prior to delivery.

D. OWNER NOTIFICATION

The owner notification letters are scheduled to be mailed in June.

E. VEHICLES IN RETAILER INVENTORY

It is a violation of federal law for a retailer to deliver any new Volvo that is eligible for a recall. Retailers are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

F. RETAILER RESPONSIBILITY

All vehicles qualifying for this recall must be repaired prior to a customer taking possession of the vehicle.

G. CAMPAIGN REIMBURSEMENT PROCEDURES

Recall R29936 claims should be submitted using the LONG FORM application only.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this campaign repair is: Level 3 - Master Tech.



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I. RETAILER ALLOWANCE (LONG FORM APPLICATION)

Claim Type: R29936
Cause Code: 02
CSC Code: XW
Main OP: 97544
Failed Part: 32252299, 32138231

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Engine</u>	<u>Labor Time</u>
97544	Replace Coolant Bleeder Hose	1	B4204T23 (T5)	0.8
			B4204T27 (T6)	2.4
			B4204T28 (T8)	2.9