p. 903.783.3900



f. 903.783.3904

## **IMPORTANT SAFETY RECALL**

This notice applies to certain 2018-2019 Load Trail Tandem and Triple Axle Dump Trailers with 621-scissor hoist option

NHTSA Recall Number: 19V-279

## [DATE]

# [INSERT DEALER ADDRESS]

Re: Recall of Certain Load Trail Tandem Axle and Triple Axle Dump Trailers with

621-scissor hoist option

Dear Load Trail Trailer Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is being sent to follow-up on previous communications from Load Trail, LLC ("Load Trail") to all dealers or distributors regarding this recall.

### Identification of Trailers Covered by Recall

Load Trail has decided that a safety defect exists in certain model year 2018-2019 Load Trail Tandem and Triple Axle Dump Trailers with 621-scissor hoist option installed. This recall only applies to the following dump trailers manufactured after January 31, 2018 with a 621-scissor hoist option installed: (a) Load Trail 83"x14' Tandem Axle Dump Trailer with 621-scissor hoist option; (b) Load Trail 83"x 16' Tandem Axle Dump Trailer with 621-scissor hoist option; and (c) Load Trail 83"x16' Triple Axel Dump Trailer with 621-scissor hoist option (the "Covered Trailers"). Our records show that you have possession of Covered Trailers with the following VIN numbers: [ADD VIN NUMBERS].

# Description of Defect or Noncompliance and Potential Risk

In the Covered Trailers, the bolts that attach the hydraulic cylinder clevis to the scissor hoist can break off under heavy load. This breaking may create an increased risk of injury as it could cause the hydraulic cylinder to disengage from the scissor hoist and cause the dump box to lower back down onto the trailer frame at a rapid rate.

#### Recall Remedy

As previously communicated to all dealers and distributors, Load Trail has developed repair procedures for the Covered Trailers. These procedures, which are outlined in further detail in the

attached instructions, involve: (a) adding bracing and replacement bolts sufficient to support the excess weight of extreme heavy loads; and (b) to the extent that the existing hydraulic cylinder and scissor hoist are damaged, providing and installing replacement parts for the hydraulic cylinder and/or scissor hoist. The remedy is currently available and repair kits and instructions were previously sent to all dealers and distributors of the Covered Trailers. The relevant repair program requirements are appended to this letter.

### What You Should Do

You should immediately cease the sale of any trailer involved in this recall until the trailer is repaired as set forth above and in accordance with the attached instructions. Any trailer involved in this recall must be repaired prior to its sale. Please contact: Load Trail by phone at 903-783-3900 (warranty department) or by email at warranty@loadtrail.com if you have any questions

Pursuant to 49 C.F.R. § 577.13, Load Trail is required to inform you that: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Best regards,

Load Trail, LLC

### **Load Trail 621-Scissor Hoist Repair Procedure**

## **Version: NEW Trailer Units**

### Repair Kit K021868-CB2 contents:

K021868- CB2	Repair Kit 621-Scissor Hoist (Black)		
	Bracket, 4 X 22 X 1/4 621 Hoist	021868	1 pc
	Bolt, 5/8"-11X3.5" Hex Cs Gr 8 Dom	100078	3 pcs
	Nut, 5/8"X11 Stover Ln Zinc Grd C	100119	3 pcs
	Fitting, Grease- 1/4-28 Thread		
	Forming	100181	3 pcs

## **Procedure List**:

- 1. Lift the dump body following the instructions in <u>Section 5.6 (Body Prop)</u> of your Load Trail owner's manual.
  - \* DO NOT enter the area under a raised dump body without first supporting the empty dump body up with the body prop. \*
- 2. Lower dump body onto the body prop.
- 3. Begin the installation of the 621-Scissor Hoist repair kit by first welding the (4 X 22 X ¼ Bracket) to the outer scissor arms of the 621-Scissor Hoist. There should be a weld on the top and the bottom of both outer scissor arms. (See diagrams N-1.0 and N-1.1)

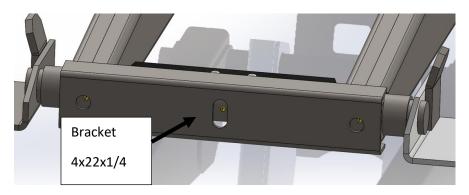


Diagram N-1.0

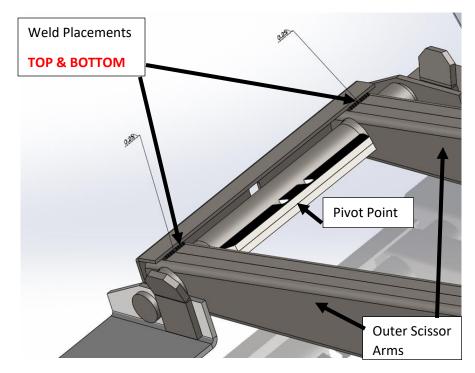


Diagram N-1.1

- 4. If the grease zerks can't be accessed, drill new holes with proper alignment and install the 3 new grease zerks from the repair kit.
- 5. Ensure the pivot points on the scissor hoist are properly greased.
- 6. Final step is to test the hydraulic system by raising and lowering the dump body.
  - \* Use proper operating procedures as explained in the Load Trail owner's manual. \*

Estimated Time of Repair: 1 Hour

**END OF PROCEDURE LIST** 

QUESTIONS: CONTACT THE LOAD TRAIL WARRANTY DEPARTMENT

PHONE: 903-783-3900 / EMAIL: WARRANTY@LOADTRAIL.COM