

IMPORTANT SAFETY RECALL

NHTSA Recall No: 19V-261

May 9, 2019

This notice applies to your Eldorado National - Kansas bus with the following ASA Electronics, LLC VOM74MM Mirror Monitor serial number **B0617SLCN00196** and **C0818SLCN00077**.

Dear Customer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Eldorado National - Kansas has decided that a noncompliance may exist in certain buses equipped with ASA Electronics, LLC VOM74MM Mirror Monitor identified in Recall No. 19E-009.

What is being recalled:

Certain Aerolite, Aerotech, Aero Elite, Advantage, Impulse, and World Trans completed vehicles equipped with ASA Electronics Mirror Monitor manufactured from 2017CY through 2019CY that has a serial number starting with "A", "B", or "C".



Why is it being recalled:

It is possible for the VOM74MM Mirror Monitor to power "ON" with an image that is reversed from what is expected. The driver may inadvertently turn the wrong direction to avoid an object behind the vehicle increasing the risk of a crash.

What you should do:

Contact ASA Electronics Customer Relationship Center at 1-877-384-4400 or by email at recall@asaelectronics.com to arrange the repair of the VOM74MM Mirror Monitor which includes adding a harness/relay/capacitor module. The VIN number, VOM74MM Mirror Monitor serial



number, and Chassis Type will be required for ASA Electronics to supply the best field repair kit and instruction.

The estimate time to complete the repair installation of the harness/relay/capacitor module is 30 minutes.

ASA Electronics will reimburse the cost of repairs related to this recall including parts and labor.

If you had this repair performed prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

IMPORTANT: Some of the vehicles affected may still be in your inventory. Federal Law requires you to complete the recall service on these vehicles before delivery.

Who should you contact if you have further questions or concerns?

Contact ASA Electronics Customer Relationship Center at 1-877-384-4400; or by email at recall@asaelectronics.com.

You may also contact EIDorado Customer Service, Recall 19V-261, 1655 Wall Street, Salina, KS 67401; or by FAX to EIDorado Customer Service, Recall 19V-261, FAX Phone: (785) 827-0965; or by Email: bussupport@eldorado-bus.com

If after having attempted to take advantage of this recall, you believe that you have not been able to have your vehicle remedied without charge and within a reasonable period of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you no longer own this vehicle, please provide EIDorado with any contact information so that the new owner may be notified.

Thank you for your prompt attention to this matter.

Sincerely,

EIDorado Customer Service