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<b>Sent on</b>	03	29	2019	<b>Expires on</b>	06	16	2019
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	Safety Recall: 2014-19 MDX and 2017-19 MDX Sport Hybrid Inner Taillight(s)						

DATE: March 29, 2019

TO: All Acura Sales, Service, &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Safety Recall: 2014-19 MDX and 2017-19 MDX Sport Hybrid Inner Taillight(s)

On March 28, 2019, Acura notified NHTSA of a safety recall and stop sale for certain model year 2014-19 Acura MDX and 2017-19 MDX Sport Hybrid vehicles due to concerns related to the inner taillights. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which vehicles in your inventory are **affected**.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

An uneven sealing surface allows moisture to enter the inner taillight(s), causing one or all of the exterior position lights to become inoperative. Brake lights and headlights are not affected by this issue.

REPAIR

Inspect both inner taillights. Working or functional inner taillights will be repaired following the procedure detailed in the service bulletin. If either of the inner taillights has failed, both inner taillights will be replaced and, if needed, wiring sub harnesses will also be replaced.

PARTS

Repair kits and replacement inner taillights are available to order at the launch of this campaign.

TOOLS

MDX Taillight Jig Set: This tool has been sent in advance to the service manager at your dealership.  
Right Angle Grinder w/ ¼ inch Chuck: Standard tools used to support this repair should already be in dealer inventory. Replacements are commercially available.

SERVICE BULLETIN

Service bulletin 19-019, *Safety Recall: 2014-19 MDX Inner Taillight(s)*, has been posted to the Service Information System (SIS) as of March 29, 2019. It includes parts, tools, repair, and warranty information related to this recall.

CLIENT NOTIFICATION

Acura expects to complete initial client notification by the middle of May 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.