



**SAFETY RECALL NOTICE
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
CAMPAIGN NO: 18E-076**

September 11, 2020

Tesco Bus

This notice is sent to you in accordance with the requirements of 49 CFR 577.13.

Freedman Seating Company (FSC) has determined that their GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. These seats may have been manufactured with a back-frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction. If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle collision.

During the operation of the seat and, specifically, in rotating the seat back cushion from the stowed to the upright, design use position there needs to be an audible click of the mechanism locking into position. In addition, the mechanism handle will rotate downwards. There may be some seats where the mechanism does not fully engage during this operation of the seat back cushion.

Waldoch will be notifying your Customer/Owner of this Safety Recall of the subject seat.

To correct this condition, FSC will facilitate the inspection and any necessary repairs. An Inspection & Service Procedure is attached that provides instruction on how to inspect the seat and repair it if necessary. The documents and video can also be found here:

<https://www.freedmanseating.com/instructions/go-es-foldaway>

After seat inspection and a determination that the seat is defective the customer shall complete the Recall Order Repair Form which can be downloaded at <https://www.freedmanseating.com/instructions/go-es-foldaway> and email FSC Customer Service (partsdept@freedmanseating.com) to order a Recall Parts Kit. To ensure the email is not mistakenly identified as spam the email subject line **must include**: GO-ES Foldaway Seat Recall. No repair parts will be sent unless the form is filled out completely. The expected time to complete the seat repair is 30 minutes per seat. FSC will reimburse the cost of repairs related to this recall including part and labor. The reimbursement will be \$50.00/seat.

13821 Lake Drive, Forest Lake, MN 55025
Phone: 651-464-3215, Fax: 651-464-1117, Toll Free: 1-866-WALDOCH
On the web at: www.waldoch.com



Upon completion of the recall repair work the Customer must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #18E-076 on the claim.

FSC Recall Contact:

Terry Gogins or Anthony Lee or Anna Kurzawa

Customer Service Representative

Freedman Seating Company

4545 W Augusta Blvd

Chicago IL 60465

800-443-4540

Terry.gogins@freedmanseating.com

Anthony.lee@freedmanseating.com

Anna.kurzawa@freedmanseating.com

We have attached the sales history of vans which had GO-ES Foldaway Seat installed in them. The attachment indicates the date built, quantity of the GO-ES Foldaway Seat in each van, Waldoch job number, dealer, VIN and end customer.

Should you have any vehicles in inventory that require recall repair work please make certain these vehicles are corrected prior to sale. FMVSS 577.13 states it is a violation of Federal law for a manufacturer/dealer to deliver a new motor vehicle covered by this notification under sale or lease until the defect is remedied

If you have any questions pertaining to this recall, please call FSC Customer Service at 800-443-4550.

Deb Trojanowski

Customer Service

Waldoch Crafts, Inc

651-464-3215

dtrojanowski@waldoch.com

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FRD.GOES-43705

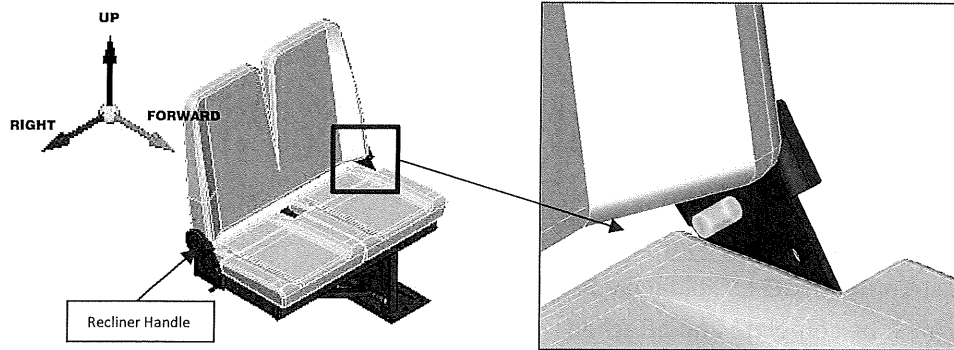
DRIVER SIDE DOUBLE FOLDAWAY GO-ES W/ SEATBELTS

Date	Quantity	Job			
6/1/2018	3	16375	Tesco	1FDVU4XVXJKA97664	Cota
6/19/2018	3	16387	Tesco	1FDVU4XV8JKA97663	Cota
6/19/2018	3	16388	Tesco	1FDVU4XV2JKA97660	Cota
6/19/2018	3	16389	Tesco	1FDVU4XV6JKA97659	Cota
7/2/2018	3	16390	Tesco	1FDVU4XV4JKA97661	Cota
7/2/2018	3	16391	Tesco	1FDVU4XV6JKA97662	Cota
7/23/2018	3	16414	Tesco	1FDVU4XV9JKB31948	Cota
10/12/2018	3	16415	Tesco	1FDVU4XV0JKB31949	Cota
7/23/2018	3	16416	Tesco	1FDVU4XV7JKB31950	Cota
10/30/2018	3	16419	Tesco	1FDVU4XV9JKB31951	Cota
9/27/2018	3	16420	Tesco	1FDVU4XV3JKB43612	Cota
9/27/2018	3	16421	Tesco	1FDVU4XV0JKB31952	Cota
9/27/2018	3	16422	Tesco	1FDVU4XV2JKB31953	Cota
9/27/2018	3	16423	Tesco	1FDVU4XV4JKB31954	Cota
7/6/2018	3	16424	Tesco	1FDVU4XV7JKB25744	Cota

GO-ES Foldaway Seat Inspection

- Check shipping date under seat. Seats shipped July 2018 and after do not need any repair.
- *Index Pin inspection. Is pin bent? No = Pass*

📍 *Pin is located opposite of recliner handle as shown below.*



- **Seatback lock inspection.** All checks must pass for the seat to be considered locked.
 - 📍 Video showing inspection: <https://www.freedmanseating.com/instructions/go-es-foldaway>
 - A. Rotate seatback to in-use position. Does it take significant effort to rotate? *No = Pass*
 - B. Set seatback between the in-use and stowed positions and release handle. Slowly move seatback to in-use position.
 1. Does recliner make an audible click noise indicating it is locked? *Yes = Pass*
 2. Does recliner handle rotate all the way down in one motion? *Yes = Pass*
 - C. Apply forward and backward pressure to seatback. Does seatback remain locked? *Yes = Pass*
 - D. Set seatback to in-use position. See video.
 1. While applying forward pressure to back of the seat, lift release handle just enough to disengage seatback. *Do not manually lift handle all the way. The position of disengagement is somewhere between the handle's locked and fully unlocked position.*
 2. Release handle and move seatback back and forth near the in-use position.
 - i. Does it sound/feel like the mechanism is ratcheting? *No = Pass*
 - ii. Does it take significant effort to rotate seatback? *No = Pass*



If all inspections pass, seat does not need any repair.

If any of the inspections fail, perform repair per detailed instructions using service kit (FSC Part Number: 44200).

Instructions and related documents can be found here:

<https://www.freedmanseating.com/instructions/go-es-foldaway>

Customer Service Contact Information:

Email: PartsDept@freedmanseating.com

Email Subject Must Contain: GO-ES Foldaway Seat Recall

Seat Recall Form must be complete and attached

Terry Gogins
Customer Service Department
773-524-2440 EXT 233

Anthony Lee
Customer Service Department
773-524-2440 EXT 311