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## **New Safety Recall Advanced Communication – V31**

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year Jeep® Cherokee (KL) vehicles.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.** 

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

<u>IMPORTANT:</u> Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

## REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a passenger front seat fastener that may not be fully tightened to the specified torque. An occupant may notice a loose or rattling passenger seat. If the fastener is not tightened to the specified torque, it could increase the risk of passenger injury in an accident.

## **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to inspect the front passenger seat mounting fasteners for correct torque and repair if needed. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2<sup>nd</sup> Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC