



IMPORTANT SAFETY RECALL

RC000168 – 19V-240

This notice applies to vehicle: «VIN»

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motor homes.

It has been discovered that on certain model year 2018 Chateau & Four Winds and 2019/2020 Magnitude & Omni Motorhomes, the Voyager Mirror Monitor (VOM74MM) can power ON with an image that is reversed from what is expected. The driver may inadvertently turn the wrong direction to avoid an object behind the vehicle, increasing the risk of a crash.

This recall condition only relates to vehicles that have the VOM74MM Mirror Monitor that has a serial number starting with “A”, “B”, or “C”.

A photo of the serial number sticker will be required for ALL claims.



The required action is to install a harness/relay/capacitor module as needed.

(Continued on back page)



Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the “Service Campaign” portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler
Consumer Affairs Manager

Re: NHTSA Recall No. 19V-240