

December 18, 2018

Dear Valued Partner,

As we are honored to be your partner in serving our industry, it is TransitWorks' commitment to you to source, select and partner with suppliers that can provide the quality and safety that is equal to our brand. To keep that commitment, long after the sale of a product, we continue to test, monitor and evaluate every component associated with our brand. In maintaining that commitment to you, our partner, we must inform you of the following information related to a product purchase.

We were recently notified that Freedman Seating Company (FSC) has issued a recall on their GO-ES Foldaway Seat. The recalled products have a defect which may increase the risk of occupant injury in the event of a vehicle collision.

We have determined that GO-ES Foldaway seats supplied with your TransitWorks vehicle <u>may</u> be affected by this recall. Please refer to the accompanying documents for the Vehicle Identification Number of the vehicle, a detailed description of the defect, how to determine whether your seat is affected, and information on obtaining any necessary repairs. Videos as well as these documents can also be found here: <u>https://www.freedmanseating.com/instructions/go-es-foldaway</u>

If you have any questions pertaining to this recall, please contact:

Freedman Seating Company 4545 W Augusta Blvd Chicago, IL 60465

Customer Service Representatives Phone: 800-443-4540 Terry Gogins: Terry.gogins@freedmanseating.com Anthony Lee: Anthony.lee@freedmanseating.com Anna Kurzawa: <u>Anna.kurzawa@freedmanseating.com</u>

In response to a recall recently initiated by Freedman Seating Company, this notice is sent to you in accordance with the requirements of 49 CFR 577.13.