



REV Recreation Group
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IMPORTANT RECALL INFORMATION #190318REV

May 2019

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #190318REV
Auxiliary Battery Hold-Down Straps and Strap Mounting Brackets**

REV Recreation Group Inc. on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists in certain model year 2019 Class A gas motorhomes.

Fleetwood Flair - manufactured 1/31/2019 – 2/28/2019

Holiday Rambler Admiral - manufactured 1/30/2019 – 2/28/2019

We are notifying the owners of the affected units in order to correct the problem. Copies of the letters sent to owners of record are attached for your information.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the auxiliary batteries, located inside the entry step compartment, were installed with hold-down straps attached with mounting brackets; both the straps and the mounting brackets have metal components and were mounted in a manner that could allow the batteries to make contact between the battery terminals and the hold-down straps and/or their mounting brackets.

If the metal on the battery hold-down strap or the metal hold-down strap mounting bracket contacts the battery terminal, a fire could result, posing the risk of property damage, personal injury or death.

WHAT SHOULD YOU DO?

Owners of the above mentioned motorhomes have been asked to contact an authorized REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin 190318REV** prior to beginning repairs.

Dealer Notification Letter
Recall Campaign #190318REV
NHTSA Recall #19V224

Once repairs have been completed according to **Recall Service Bulletin #190318REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP INC.

Attachments: Recall #190318REV US Customer Letters
Recall #190318REV Service Bulletin