MACK TRUCKS
UPTIME

Recall Alert

To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: ☒U.S.
☒CAN

Bulletin: SRA-M418
Date: March 28, 2019
Valid to: N/A
Action Required? ☐Yes ☐No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall SC0418, Conspicuity

Description of Defect:

On certain vehicles, the back of cab conspicuity reflectors may be blocked by the exhaust system.

Models/ Model Years Affected:

Mack: Certain 2020 AN and PI model vehicles
Build date range: 1/4/2019 to 1/28/2019

Vehicle Quantities:

Mack: Approximately 52 (43 US, and 9 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal March 28, 2019.
- Owner notification letters will be released on or before May 17, 2019.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.

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