



April 3, 2019

## **Attention: All Dealer Principals**

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, has decided that certain 2019 MY Sedona vehicles manufactured from October 31, 2018 through November 28, 2018, equipped with an eight-passenger seat configuration may not comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 208, Occupant Crash Protection. The non-compliance may prevent the proper use of the seat belt for the second-row middle seat. In the event of a crash, an incorrectly used seat belt can increase the risk of injury.

The seat belt buckles for the second-row middle seat may have been installed on the wrong side of the seat, thereby preventing proper use of the 3-point seat belt. Kia will advise its authorized dealers to inspect the seat belt buckles for the second-row middle seat. If the buckles were incorrectly installed to the wrong side of the seat, Kia dealers will reinstall them to the correct side of the second-row middle seat. The work will be performed at Kia's expense at no cost to the owners.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) during the week of **April 3, 2019**.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected 2019 MY Sedona vehicles. Kia will notify the vehicle owners beginning on **April 8, 2019**.

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

### **What Should You Do?**

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and request to have the campaign performed on their 2019 MY Sedona vehicles.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest  
Manager, Technical Services & Engineering

Enclosures