



New Safety Recall Advanced Communication – V32

FCA US LLC (FCA US) has announced a safety recall on certain 2019 model year (LA) Dodge Challenger, (LD) Dodge Charger, and (LX) Chrysler 300 vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have instrument panel cluster software which can cause the cluster to inadvertently stop displaying vehicle information. **The loss of a functioning instrument cluster may prevent the activation of warning chimes, messages and gauges to provide vehicle information to the driver, which may increase the risk of a crash without warning.**

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 101 Sec 5.3 – which requires illumination of telltales and their identification sufficiently to make them visible to the driver under daylight and nighttime driving conditions.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to reprogram the Instrument Cluster. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.