

SAFETY RECALL CAMPAIGN UPDATE

2010 - 2013 Kizashi Front Passenger Seat OCS

Discontinuation of Campaign 4015 & New, Upcoming Campaign for Kizashi Vehicles

Affected Models:	Certain 2010 - 2013 Suzuki Kizashi vehicles (A6B424)
Affected Departments:	Management, Service, Warranty, Parts
Reference:	Safety Recall Campaign 4015 Service Bulletin SC-85 (May 3, 2020), & Safety Recall Campaign 4014 Service Bulletin SC-84 (February 14, 2020)

Kizashi Seat Cushion Campaign 4015 being Discontinued:

As announced in [Safety Recall Campaign Bulletin SC-85](#), Suzuki Motor Corporation decided that a defect which relates to motor vehicle safety exists in certain 2006 - 2013 Suzuki Grand Vitara and 2010 - 2013 Suzuki Kizashi vehicles equipped with leather seats.

The problem was the natural leather seating surface of the front passenger seat may shrink. This condition can impose a modest pressure on the occupant classification system (OCS) sensor mat contained within the passenger seat bottom cushion. This can cause the OCS to judge that there is a child in the seat when the seat is vacant. Or it can cause the OCS to judge that there is an adult in the seat when the seat is occupied by a child. In the event of a crash necessitating airbag deployment, an incorrect classification can cause the air bag to deploy, even with a child in the front passenger seat, increasing the risk of injury to the child.

In response, Suzuki instituted Safety Recall Campaign 4015 to replace front passenger seat cushions in certain 2010 - 2013 Suzuki Kizashi vehicles. Recall campaign 4015 is being discontinued and a new seat cushion replacement campaign will be announced the week of October 22, 2021 (see timeline on the following page).

New Recall Campaign for Kizashi Seat Cushion Replacement:

The campaign being announced the week of October 22, 2021 will include the replacement of fabric passenger seat cushions in addition to the leather seat cushions that were replaced under campaign 4015. Kizashi seat cushions that were replaced under campaign 4015 must also be replaced under this new safety recall campaign.

Grand Vitara Seat Cushion Recall Service:

The safety recall service procedure and seat cushion parts listed for certain 2006 - 2013 Suzuki Grand Vitara vehicles in [Safety Recall Campaign Bulletin SC-84](#) are not being discontinued (see timeline on following page). Please continue to follow the campaign 4014 instructions for each affected Grand Vitara you encounter.

Outgoing Recall Service Parts & Warranty Claim Deadline:

Suzuki Motor USA, LLC (SMO) will discontinue the availability and shipment of seat cushions listed in Safety Recall Campaign 4015 on October 15, 2021. Warranty claims for recall campaign 4015 must be submitted to SMO by November 30, 2021 to be considered for processing and payment (see timeline on following page).

Model & Campaign Timelines:

Kizashi	Campaign 4015	October 15, 2021	October 22, 2021	October 29, 2021	November 30, 2021
Leather	Replace passenger leather seat cushions	Campaign 4015 parts supply ends	-	Campaign 4015 parts return deadline	Campaign 4015 warranty claim deadline
Leather	-	-	New campaign begins: New seat cushion parts are available to order - replace passenger leather seat cushions	Customer notification letter on new campaign	-
Fabric	Not applicable	-	New campaign begins: New seat cushion parts are available to order - replace passenger fabric seat cushions	Customer notification letter on new campaign	-

Grand Vitara	Campaign 4014	October 15, 2021
Leather	Replace passenger leather seat cushions	Campaign 4014 parts supply continues

Outgoing Recall Service Parts Return:

The seat cushions listed below were required for safety recall service campaign 4015. If you have these parts in new, uninstalled condition you can return them to SMO for credit to your Suzuki Service Provider account. Use the attached Parts Return Form and follow the return procedure listed in the **Returning Parts and Accessories** section of the **Parts Department Operations Manual**, available for [download from Suzuki Connect](#).

Model	Model Year	Part Description	Outgoing Part Number
Kizashi	2010 - 2013	TRIM S/ASSY FR, R, CUSH	85107-59L90-JUP
Kizashi	2010 - 2013	TRIM S/ASSY FR, R, CUSH	85107-59L90-JUT
Kizashi	2010 - 2013	TRIM A/ASSY FR, R, CUSH	85107-59L90-JUW

Replaced Recall Service Parts Destruction & Disposal:

Any seat cushions that were replaced under safety recall service campaign 4015 must be destroyed and disposed of as soon as possible. If you have any questions about parts retention or disposal, please contact Suzuki's Auto TECH-LINE at (714) 934-1616.

Service Provider Support:

- For general information such as service bulletins, please use [Suzuki CONNECT](#).
- For parts-related assistance, please contact Suzuki Parts Coordination at (714) 854-2165.
- For technical support or assistance with Suzuki warranty claim submission, or other warranty-related queries, please contact the Suzuki Auto TECH-LINE at (714) 934-1616.

Note:

Links to supportive documents will function if this bulletin is viewed on a computer that has access to Suzuki CONNECT.

Thank you for your attention,

The Suzuki Service Department