

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4990  
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 07, 2019

Subject: N192209550 - Safety Recall  
Insufficient Weld on Rear Right Seatback

Models: 2019 Chevrolet Equinox,  
2019 GMC Terrain

To: All General Motors Dealers

General Motors is releasing Safety Recall N192209550 today. The total number of U.S. vehicles involved is approximately 120. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin early in April, 2019.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 07, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS