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Sent on	03	12	2019	Expires on	05	30	2019
From	Yoshi Takatsuka, Senior Vice President of American Honda's Parts, Service and Te						
Subject	A Message from Yoshi Takatsuka: Takata Airbag Inflator Recall Update						

[Click Here](#) to watch the video or refer to the post titled, "**Takata Airbag Inflator Recall Update 03/11/2019**" on the Parts, Service, Sales, or Executive Management landing pages on *iN*.

Below is the script for your reference:

Hi everyone. I'm Yoshi Takatsuka, Senior Vice President of American Honda's Parts, Service and Technical Operations. For the past several years, American Honda has made an effort to keep all of you updated on the latest news and information regarding the Takata airbag inflator recall situation. These communications were previously provided by Bruce Smith, who retired March 1, 2019 after 30 years of service with American Honda. I'd like to thank Bruce for his many years of service and dedication not only to you our dealers, but for all his efforts to keep our customers safe. I plan to carry on Bruce's tradition of communicating important information to you and will continue our relationship working together as a team.

Currently, I have some extremely important news to share related to the Takata airbag recalls. Last week, American Honda notified NHTSA of our intent to recall approximately 1.1 million Takata front driver's side inflators in the United States. Because the recall involves previously repaired Honda and Acura vehicles and may result in media coverage, I felt it was important to provide more information to reduce any potential confusion.

Please note, that most of the inflators involved in this recall are driver's side inflators used as service parts in previously issued Takata airbag inflator recalls. However, there is also a small number of vehicles that received a complete driver's airbag module containing a defective inflator as a replacement part for a collision or other type of repair. Also note that only a very specific type of Takata replacement inflator is involved in this recall, meaning that the far majority of inflators replaced over the past few years will not require another replacement.

Similar to those involved in previous recalls, these inflators use phase stabilized ammonium nitrate as a propellant. A joint investigation by Honda, NHTSA and TK Global, the company that replaced Takata, has determined that these particular inflators may experience accelerated degradation of the inflator propellant. This break-down of the propellant could lead to abnormally high internal pressure in these inflators during deployment, which may result in ruptures and injuries to vehicle passengers. In fact, one driver has already been injured in this way, and we hope to prevent more.

Models that received the subject inflator kit during the recall repair are:

Vehicles Receiving Repair Replacements	
Honda	Acura
2001 to 2007, 2009 Accord	2003 CL
2001 to 2005 Civic	2002 to 2003 TL
2002 to 2004 Odyssey	2003 to 2006 MDX
2002 to 2006 CR-V	2013 to 2016 ILX
2003 to 2011 Element	2007 to 2016 RDX
2003 to 2008 Pilot	2009 to 2014 TL
2006 Ridgeline	2010 to 2013 ZDX
2007 CR-V	
2010 to 2011 CR-V	
2007 to 2014 Ridgeline	

And Models that received the subject inflator in an airbag module during other repairs such as a collision repair are:

Vehicles Receiving Subject Recall Kits	
Honda	Acura
2001 to 2007 Accord	2003 CL
2001 to 2005 Civic	2002 to 2003 TL
2002 to 2004 Odyssey	2003 to 2006 MDX
2002 to 2006 CR-V	
2003 to 2011 Element	
2003 to 2008 Pilot	
2006 Ridgeline	

Currently, we have an adequate supply of replacement parts to support this recall effort. Please refer to the iN message and associated service bulletins for complete details and specific repair instructions.

Customer notifications will be sent in early April, but many customers will find out about this recall today through news media as both American Honda and NHTSA make public announcements. We will notify you of the precise date of the customer notifications in another iN message as soon as this schedule is set.

This new recall may be confusing for our customers, so it is critical that we clearly communicate the situation. Most customers with affected vehicles have already brought their vehicles into the dealership for a Takata driver’s side airbag inflator recall repair and may not think they are affected by this recall. So we will take steps to call out specific information to explain this situation to our customers. Please carefully check every vehicle that comes into your dealership through a VIN Inquiry to confirm if a vehicle is included in the recall population.

On behalf of American Honda, I sincerely thank you for all your hard work and dedication to keep our customers safe.