

AKA5 Stop Delivery/Recall Campaign - Replacing gateway control unit

Version 6

Update 5/2/19

A revised VIN list is now attached which includes dealer numbers. Please note that any VIN which does not have a dealer number has already had the AKA5 repair completed.

Update 4/24/19

AKA5 TI now attached to this post. **Repairs may now begin on all affected vehicles.**
A revised VIN list has also been posted.

Parts Availability

AKA5 parts may be ordered as normal as needed. No email or PTEC PAV required. Parts will NOT be automatically allocated to your dealership.

Update 3/11/19

The VIN list is now attached to this post.

Stop Delivery

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Information on the repair procedure will be forthcoming.

Overview

A gateway control unit on which a circuit board was not soldered correctly may have been installed on the affected vehicles.

This can cause the gateway control unit to stop working and communication between the various control units may be interrupted. As a result, various error messages will be displayed in the instrument cluster and some comfort functions may be impaired. Driveability and the vehicle's starting behaviour may also be restricted in some cases.

To prevent this from happening, the gateway control unit on the affected vehicles will be replaced.

Model type	Panamera (971)
Model year	from 2018 to 2019
Manufacturing period	Between 08.20.2018 and 10.13.2018
Number of affected vehicles	182

Vehicle usage

The vehicles may only be driven for loading and unloading purposes in the transport chain.

Further use is not permitted.

Test instructions and remedial measures

For any questions, please contact external.mitchell.grasser@porsche.us

971 9 32-19 AKA5 Replace Gateway Control

Unit.pdf

141.9 KB

(305 views)

AKA5_VIN_List_20190502.xlsx

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