From: Bob Sorensen

To: Rich Kunisch (richk@svitrucks.com)

Bcc: Craig Russell (crussell@mfas.com); "Brian Cudaback"; "Lloyd De Wald (Idewald49@gmail.com)"; Travis Grinstead

(tgrinstead@evginc.net); "James Weber (jweber@evginc.net)"; Jerry Bartsch (jerryb@svitrucks.com); Kendal

Kohler (kendal@aaafirenm.com); Glen Williams (glen@aaafirenm.com); Wayne Stevens

(wstevens@firetrucks.ca); "Dorrie Sochan"

Subject: SVI Safety Defect 19V-161, Whelen Brake Light Recall

Date: Friday, March 22, 2019 3:07:00 PM

Attachments: <u>SVIDealers 19V-161 SafetyDefectNotice.pdf</u>

SVI Safety Defect 19V-161, Whelen Brake Light Recall.pdf

To: SVI Dealers

Re: SVI Safety Defect 19V-161

Please see attachments about important safety recall information regarding fire apparatus you sold in late 2018.

If you experience any difficulty obtaining the needed replacement parts or have any questions related to this safety defect, please email Rich Kunish <u>richk@svitrucks.com</u> or phone 970-297-7056.

We apologize for any inconvenience this safety recall may cause, but your customers safety is our first concern.







To: SVI Dealers affected by Whelen Brake Light Recall No. 18E-063

Re: SVI Safety Defect 19V-161

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This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Letters have also been sent to all the owners of vehicles per attached list. Please contact owners immediately, If the brake lights incorrectly illuminate, it can confuse other drivers, possibly increasing the risk of a crash.

* * * IMPORTANT SAFETY DEFECT 19V-161* * *

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. SVI has decided that a defect which relates to motor vehicle safety exists in certain 2018 SVI Trucks fire apparatus equipped with Whelen brake lights. Depending on the specific wiring of the vehicle, these brake lights may illuminate when the brake pedal has not been pressed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment." We urge you to have the free repair performed at your selling dealership as soon as possible.

Recall Number	19V161 - Brake Light may Randomly Illuminate/FMVSS 108
and Description:	
What is the Issue?	Whelen Engineering Co Inc. (Whelen) is recalling various models of accessory brake lights for use with emergency vehicles. Depending on the specific wiring of the vehicle, these brake lights may illuminate when the brake pedal has not been pressed. If the brake lights incorrectly illuminate, it can confuse other drivers, possibly increasing the risk of a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment." For a full list of the affected models visit: https://static.nhtsa.gov/odi/rcl/2018/RCLRPT-18E063-9047.pdf
What Are We Asking You To Do?	Whelen will reimburse you for any reasonable labor charges for the time needed to replace the recalled brake lights on your vehicles. A detailed labor quote should be submitted to Whelen including purchase information and product model number. The labor quote should indicate the product recall number, which is 18E-063. Labor quotes can be emailed to pclasson@whelen.com or faxed to 1-860-526-2207. If you have any questions about this recall, please call us at the number above. If you have already paid to have your Whelen recalled brake lights repaired for this condition, you may be eligible for reimbursement of the charges you paid for labor relating to the repair. To learn more about what you need to do to obtain reimbursement, please call Whelen at 1-860-718-2331 of fax the detailed labor quote, product recall number and product model number to 1-860-526- 2207.
If You Need Further Assistance.	If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations. If after having attempted to take advantage of this recall you believe you have not been able to have your fire apparatus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov . If you experience any difficulty obtaining the needed replacement parts or have any questions related to this safety defect, please email Rich Kunich at richk@svitrucks.com or 970-297-7056. We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.
	The vehicle owner is responsible for having this service action performed.

SVI Trucks Safety Defect 19V-161

8/30/2018 Whelen Recall No. 18E-063, Brake Lights Truck # **Department** Part # **Description** Location Notified/Status 1 1000 Fort Worth Fire Department 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Shipped | Contact MFAS via email 8/30/18 2 1008 St. Louis Fire Department, Rescue 1 047-12310 LIGHT, WHELEN, BRK/TAIL/TURN, M9BTTX Shipped | Contacted LMECO via email 8/30/18 3 1009 St. Louis Fire Department, Rescue 2 047-12310 LIGHT, WHELEN, BRK/TAIL/TURN, M9BTTX Shipped | Contacted LMECO via email 8/30/18 4 1016 Loveland Fire Rescue Authority 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Shipped SVI Replaced September 18 5 1023 Resort Bear Creek Fire Department 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT-Shipped 6 1024 047-12799 Shipped Contact EVG via email 8/30/18 Surprise Fire Department LIGHT, WHELEN, BRAKE/TAIL, 60BTT 7 1025 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT Surprise Fire Department Shipped Contact EVG via email 8/30/18 8 1026 Napa County Fire Department 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT Shipped | Contact EVG via email 8/30/18 9 1034 047-12799 Shipped Replaced September 18 Greeley Fire Department (E3) LIGHT, WHELEN, BRAKE/TAIL, 60BTT 10 1039 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Contact MFAS via email 8/30/18 Sherman Fire Department Shipped 11 1040 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT Westborough Town Fire Department Shipped 12 1041 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT On Site ontact Safetek via email 8/30/18 Vaughan Fire Rescue Service Lake Dillon Fire Protection District 13 1043 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Shipped | SVI Replaced September 18 14 1044 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT Windsor Severance Fire Rescue Shipped 15 1045 Madrid Fire District - Santa Fe County 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Shipped | Contact AAA Firepro via email 8/30/18 16 1046 Pojoaque Fire District - Santa Fe County 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Shipped | Contact AAA Firepro via email 8/30/18 17 1047 047-12350 Glorieta Pass Fire District - Santa Fe County LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Shipped Contact AAA Firepro via email 8/30/18 18 1048 **Grande Prairie Fire Department** 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT Contact Safetek via email 8/30/18 Shipped 19 1051 Harwich Fire Department 047-12350 LIGHT, WHELEN, BRK/TAIL/TURN, M6BTT On Site ontact MFAS via email 8/30/18 20 1056 047-12310 LIGHT, WHELEN, BRK/TAIL/TURN, M9BTTX Fort Worth Fire Department On site 21 1057 Contact MFAS via email 8/30/18 Fort Worth Fire Department 047-12310 LIGHT, WHELEN, BRK/TAIL/TURN, M9BTTX On Site 22 1062 Delta Fire Rescue Emergency Services 047-15441 LIGHT, WHELEN, BRAKE/TAIL, 90BTT On Site 23 1013R Arizona Fire and Medical 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT Shipped | Contact EVG via email 8/30/18 24 1063R Greeley Fire Department 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT Shipped | SVI Orderd for replacment 9/07/18 25 1068R Greeley Fire Department 047-12799 LIGHT, WHELEN, BRAKE/TAIL, 60BTT Shipped SVI Orderd for replacment 9/07/18 26 1017 Calgary Fire Department 047-15441 LIGHT, WHELEN, BRAKE/TAIL, 90BTT Shipped Added 2/27/19 Will Contact Safetek via email

Note: Stikeouts indicate trucks deleted per Bob McIntyre at Whelen per initial list. See Rick Kunish for emails.