



To: *All Subaru Retailers*
From: *Subaru of America, Inc. – Service Operations*
Date: *April 30th, 2019*
Re: *WUE-90 Brake Light Switch tool – additional distribution*

SOA has received multiple requests for additional 83399FJ000RT brake light switch tools. Retailers with more than 6 technicians listed as active in the SKILS system will be receiving additional tools based on technician count. Please be aware that these tools should be arriving via parts delivery within the next week. All available stock is being distributed as it becomes available.

REMINDER:

SOA also strongly suggests adding a lanyard or other tether like device to help identify that the tool is still in the vehicle. See below for a good example.



Brake Light Switch tool PN# 83399FJ000RT is currently restricted and replacements will only be released if a tool is damaged. **Lost tools are not eligible for replacement.**

If a tool is damaged the retailer must first complete a QMR with a description of **HOW** the tool was damaged **and photographs** showing the damage. The QMR submission must use fail code WUE90. Once submitted, contact the PIC hotline with the QMR# to request release.

The PIC representative will release quantity one of 83399FJ000RT if it is reported to be damaged. The retailer must supply the QMR number to facilitate release and must agree to return the damaged tool within 5 business days to SOA at:

Subaru of America, Inc.
Attn: Service Operations Manager
One Subaru Drive
Camden, NJ 08103-9800

Failure to return in full the damaged tool PN kit or repeat replacement requests may result in a \$2500 charge to the retailer's AR statement.