

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Replace Rear Seat Back MY18-19 156 (GLA-Class)	DATE: March 22, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			March 22, 2019
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Rear Seat Back
2019030003	19V132	19P9290001	
<p>This is to notify you of a Recall Campaign launch regarding the rear seat back on 8 Model Year (“MY”) 2018-2019 GLA-Class (X156 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on March 22, 2019.</p>			
Background			
Issue	<p>Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018-2019 GLA-class (156 platform) vehicles, an incorrect rear seat back covering (carpet) could have been installed on the split-rear seat back. As a result, the child seat anchorage point (top tether) on the center position of the rear seat would be covered and inaccessible for use. The customer might not be able to attach a child restraint system with the top tether anchorage point on the center position of the rear seat as described in the Operator’s manuals.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the rear seat back covers on the affected vehicles and replace them, if necessary.</p>		
Parts	<p>Parts are available and can be ordered as necessary.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2018-2019		
Vehicle Model	GLA-Class		
Vehicle Populations			
Total Recall Population	8		
Total NEW Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18-19 GLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18-19 GLA-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2019030003, March 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLA-class (156 platform)**
Model Year 2018-2019
Top Tether Rear Backrest Cover

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018-2019 GLA-class (156 platform) vehicles, an incorrect rear seat back covering (carpet) could have been installed on the split- rear seat back. As a result, the child seat anchorage point (top tether) on the center position of the rear seat would be covered and inaccessible for use. The customer might not be able to attach a child restraint system with the top tether anchorage point on the center position of the rear seat as described in the Operator's manuals. An authorized Mercedes-Benz dealer will check the rear seat back covers on the affected vehicles and replace them, if necessary.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 8 vehicles are involved.

Order No. P-RC-2019030003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Remove left rear seat backrest.

i For basic data, see **AR91.12-P-1720NKB**.

2. Remove armrest from rear seat backrest.

i For basic data, see **AR91.12-P-1745NKB**.

3. Install new left rear seat backrest panel (**A, Figure 1**).

i To do this, pull cover of rear seat backrest around the backrest frame from the guide using an extraction hook and remove rear seat backrest panel.

i For basic data, see **AR91.18-P-1874NKC**.



Figure 1

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1*	Left rear backrest lining	A 246 924 11 00 9E83	100%

*Verify part numbers by VIN in XPPI

Warranty Information

Operation: Install new panel for seat backrest frame of left rear seat (02-2864)

Damage Code	Operation Number	Labor Time (hrs.)
92 900 01 7	02-2864*	0.8

*Includes: Remove/install left rear seat backrest and armrest

i Note

Operation Number labor times are subject to change.