

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Rework Rear Tail Lamp MY18 117 (CLA-Class)	DATE: March 22, 2019

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Rework Rear Tail Lamp
TBA	19V131	PEND 117 TLAMP	
<p>This is to notify you of a new Recall Campaign regarding the rear tail lamps on 12 Model Year (“MY”) 2018 CLA-Class (117 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on March 22, 2019.</p>			
Background			
Issue	<p>Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018 CLA-Class vehicles (117 platform) the electrical contact of the tail lamps might be impaired. An impaired electrical connection of the tail lamps and side marker lamps could cause the tail lamps and side marker lamps to flicker or fail to illuminate completely. Impaired lighting of the vehicle could reduce visibility, increasing the risk of a crash. The customer would receive a warning message in the instrument cluster. An authorized Mercedes-Benz vehicle will replace the bulb sockets of the affected vehicles.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An additional notification will be sent when the remedy is available.</p>		
Parts	<p>Parts are not yet available. An additional notification will be sent once the parts are available for repairs.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2018		
Vehicle Model	CLA-Class		
Vehicle Populations			
Total Recall Population	12		
Total NEW Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18 CLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18 CLA-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	<p>Customer letters will be mailed approximately one week after the remedy becomes available.</p>		
AOMS/SOMS	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>		
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

