

SPRINTER

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newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulatory Mgmt & Campaigns
RE: Recall Campaign Launch Notification LED Rear Fog Lamps Model Years 2019 Mercedes-Benz (907) Sprinters	DATE: March 25, 2019

IMPORTANT CAMPAIGN INFORMATION





RECALL CAMPAIGN LAUNCH NOTIFICATION

March 25, 2019

Campaign	Campaign Description :	
2019030013	VS3NEBELED	LED Rear Fog Lamps
<p>This is to notify you of the Recall Campaign concerning the signal acquisition and actuation module on approximately 1,202 MY19 Sprinter (907) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected vehicles will be flagged as "Open" in VMI on March 25, 2019.</p>		
Background		
Issue	<p>Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vans, has determined that on certain Mercedes-Benz Sprinter vehicles (platform 907, open model designation) for the NAFTA market, the rear fog lamp in the LED rear lamps may not be activated at all or activated with a delay even though the vehicle's rear fog light switch is in the "on" position and its activation is indicated to the driver in the instrument cluster. In this case, the customer's expectation regarding a safely functioning rear fog lamp might not be met which could increase the risk of an accident.</p>	
What We're Doing	<p>An authorized dealer will encode the signal acquisition and actuation module on the affected vehicles.</p>	
Parts	<p>No replacement parts are required.</p>	
Vehicles Affected		
Vehicle Model	<p>Model Year 2019</p>	
Vehicle Model	<p>Platform 907 (Sprinter)</p>	
Vehicle Populations		
Total Recall Population	<p>Approximately 1,202</p>	
Dealer Inventory	<p>131</p>	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles should not be driven, and must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	<p>Owner notification letters will be mailed in late April.</p>	
VAOMs/RSMs	<p>This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>	
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.</p>	
<p>While we regret any inconvenience this may cause, DVUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		



Mercedes-Benz

Campaign No. 2019030013, March 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Years 2019
LED Rear Fog Lamps**

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vans, has determined that on certain Mercedes-Benz Sprinter vehicles (platform 907, open model designation) for the NAFTA market, the rear fog lamp in the LED rear lamps may not be activated at all or activated with a delay even though the vehicle's rear fog light switch is in the “on” position and its activation is indicated to the driver in the instrument cluster. In this case, the customer’s expectation regarding a safely functioning rear fog lamp might not be met which could increase the risk of an accident. An authorized dealer will encode the signal acquisition and actuation module on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1,202** vehicles are involved.

Order No. V-RC-2019030013

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Warranty Information

Operation items and work units

Operation number	Operation text	Labor Time (hrs.)	Damage Code
02 2443	Operations: Connect/disconnect vehicle diagnosis system	0.1	82 92 251 7
02 2445	Operations: Connect/disconnect charger (vehicle diagnosis system connected)	0.1	82 922 51 7
02 2444	Operations: Perform SCN coding in control unit (vehicle diagnosis system connected)	0.1	82 922 51 7

Procedure

Check		
1	Check, whether the vehicle is affected by the measure	For authorized Mercedes-Benz service partners, only the entry in the „Extended VEGA Application“(EVA) system, in the “Current” tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.
SCN coding		
2	Connect diagnostic system.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.
3	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units. Follow the operating instructions for the charger. Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the onboard electrical system battery.
4	Perform SCN coding in the signal acquisition and actuation module.	See process description in diagnostic system "INFO".
5	Disconnect diagnostic system.	
6	Remove charger from vehicle.	