

AKA2 Stop Delivery / Recall Campaign - Replacing shock absorber fork on the front axle

Version 3

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Update 3/20/19

AKA2 Recall TI now attached to this posting. **AKA2 Recall repairs can now be performed on all affected vehicles.**

AKA2 Recall Parts Status Update: Parts for this recall can now be ordered as normal as needed. No PTEC/PAV or email required. Parts will NOT be automatically allocated to your dealership. In urgent cases parts can be PDX ordered.

Stop Delivery

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Information on the repair procedure will be forthcoming

Overview

Shock absorber forks with casting defects were installed on the front axle of the affected vehicles.

These casting defects may affect the durability of the shock absorber forks. Cracks can appear in the shock absorber clamp area, causing it to break. In extreme driving situations, the wheel could then tilt in an undefined manner and touch against components around it. This would restrict the steering.

To prevent this from happening, the affected shock absorber forks must be replaced.

Within the market area for which you are responsible, please arrange for this measure to be carried out on the affected vehicles immediately.

Model line	Cayenne (9YA)
Model year	2019
Number	1

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Further Information

The VIN list is attached below.

If you have any questions please email external.mitchell.grasser@porsche.us

9YA 4 194-18 AKA2 Replacing Front Shock

[Absober Fork.pdf](#)

75.2 KB

(145 views)

[AKA2_VIN_list_USA.xlsx](#)

9.6 KB

(517 views)

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