

AKAO Stop Sale - Re-programming instrument cluster and various other control units

Version 4

Update 3/22/2019

AKAO Recall TI now attached to this posting. **AKAO Recall repairs can now be performed on all affected vehicles.**

Stop Delivery

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Therefore, please carry out following Stop Delivery, immediately.

Overview

Due to a missing assignment within the software of the instrument cluster, there is no link between brake pad wear indicator and brake warning light.

Due to that, only the acknowledgeable yellow Information Message "Brake pads worn" will be shown in the multi-functional display of the instrument cluster when brake pads are worn.

An additional and permanent warning via the red brake warning light will not be displayed.

To ensure that the prescribed warning light will be displayed when the wear limit of the brake pads is reached, the instrument cluster has to be re-programmed with an updated software.

Model type	Cayenne (9YA)
Model year	2018 und 2019
Manufacturing period	Between 10.10.2017 and 07.06.2018
Number of affected vehicles	100

Vehicle usage

Affected vehicles may be driven for loading and unloading within the transport chain and for test drives.

Vehicles that are already delivered the customer will be processed as part of the remedial measure described below.

Remedial measures

A remedial measure for re-programming the instrument cluster is currently available.

Together with the re-programming of the instrument cluster also the software of several other control units will be updated.

This software update includes, among others, improvements for following systems:

- Infotainment and Navigation
- Driver assistance
- Chassis control

and additionally offers feature enhancements for Porsche Connect.

For any questions, please contact:

ryan.cooney@porsche.us

[9YA 9 3-19 AKAO Program Instrument Cluster
and Various Control Units.pdf](#)

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[AKAO_VIN_list_USA.xlsx](#)

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