

March 11, 2019

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to remove the wiring harness clip between the Occupant Detection System (ODS) control unit and the mat sensor to prevent the wiring harness from bending on certain 2015-2018 MY Sedona vehicles, equipped with a manual front passenger seat. If the wiring harness is found to be damaged, the front passenger seat cushion is also to be replaced.

The wiring harness underneath the front passenger seat which connects the ODS unit to the mat sensor is kept in place by clips. When the seat is occupied by a passenger, the weight of the passenger on the seat cushion may cause the wiring harness to bend. Over time, repeated bending can break the wiring harness. If the wiring harness breaks, the ODS will not suppress the front passenger airbag. As a result, if a crash of sufficient severity occurs, the front passenger airbag will deploy even if the passenger seat is occupied by a child in a Child Restraint System (CRS), increasing the child's risk of injury.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at <u>www.kiatechinfo.com</u> during the week of **March 11, 2019**.

PARTS INFORMATION – As the need for passenger seat cushion assembly replacement is expected to be very low, a valid VIN will be required for order entry.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of Kia Sedona vehicle owners affected by this recall can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select **SC175** to generate the list.

Notices to the affected 2015-2018 MY Sedona vehicle owners will be mailed beginning on **March 19**, **2019**. Please start performing the repairs immediately on any affected vehicles currently in your inventory.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and request to have the recall performed on their 2015-2018 MY Sedona vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

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Neem Van der Reest Manager, Technical Services & Engineering

Enclosures