

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Safety Recall 19V-XXX: Attachment Bolts (Driver Seat / Safety Belt) - 68 Vehicles
Date: Wednesday, February 13, 2019 3:43:15 PM

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DCSnet Message
Urgent














Subject: BMW Safety Recall 19V-XXX: Attachment Bolts (Driver Seat / Safety Belt) - 68 Vehicles

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective February 13, 2019) on certain Model Year 2019 BMW X5 SAV vehicles that have been produced from October 20, 2018 through December 15, 2018.

Please see attached for Service Information Bulletin B72 01 19, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:  [B720119\[81dab884\].pdf](#) 
 [B720119_Recall_Notice\[81dab883\].pdf](#) 
 [2019-G05-AttachBolts\(DriverSeatAndSafetyBelt\)-QA-\(13Feb2019\)](#)
[\[81daca70\].pdf](#)  [B720119\[81dab884\].pdf](#) 
 [B720119_Recall_Notice\[81dab883\].pdf](#) 
 [2019-G05-AttachBolts\(DriverSeatAndSafetyBelt\)-QA-\(13Feb2019\)](#)
[\[81daca70\].pdf](#) 

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 72 01 19

2019-02-13

RECALL 19V-XXX: ATTACHMENT BOLTS (DRIVER SEAT / SAFETY BELT)

MODEL

G05 (X5 SAV)

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective February 13, 2019) on certain Model Year 2019 BMW X5 SAV vehicles that have been produced from October 20, 2018 through December 15, 2018. The issue involves the attachment bolts for the driver's seat, and also for the driver's safety belt, which may not have been tightened to specifications.

Approximately 68 vehicles are affected by this recall.

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: 0072030200 B720119 Recall: Front Left Safety Belt.

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The Q&A has been attached for further information and the bulletin will be updated when more information becomes available.

[B720119 Recall Notice.pdf](#)

[2019-G05-AttachBolts\(DriverSeatAndSafetyBelt\)-QA-\(13Feb2019\).pdf](#)

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-XXX: Attachment Bolts (Driver Seat / Safety Belt) B72 01 19

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective February 13, 2019) on certain Model Year 2019 BMW X5 SAV vehicles that have been produced from October 20, 2018 through December 15, 2018.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment Bolts (Driver Seat and Safety Belt)
Safety Recall 19V-xxx
Model Year 2019
BMW X5 SAV
Last Updated 02/13/2019

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Approximately 68 Model Year 2019 BMW X5 SAVs in the US, produced between October 20, 2018 and December 15, 2018, are potentially affected.
- Q2. What is the specific issue?**
The bolts which attach the driver's seat and the safety belt to the vehicle may not have been tightened to specifications.
- Q3. What can happen as a result of this issue?**
If the bolts were not tightened to specifications, this could increase the risk of injury to the driver in an accident.
- Q4. Why are other BMW Group vehicles not included in this Safety Recall?**
The attachment bolts on other vehicles were tightened to specifications.
- Q5. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q6. Can I determine if this issue exists in my vehicle?**
If you notice a rattling noise that seems to be located near the bottom of the driver's seat, your vehicle may be experiencing this issue.
- Q7. What should I do if I notice this condition in my vehicle?**
If this condition occurs, please contact your authorized BMW center immediately to have this Safety Recall performed.
- Q8. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q9. How will my vehicle be repaired?**
The attachment bolts will be inspected and, if necessary, tightened to specifications. This will be performed for free and can take up to one hour.
- Q10. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q11. How will I be informed of this Safety Recall?**
You will receive a letter in April via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

Attachment Bolts (Driver Seat and Safety Belt)
Safety Recall 19V-xxx
Model Year 2019
BMW X5 SAV
Last Updated 02/13/2019

Q12. How long will the repair take?

This repair could take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed for free by your authorized BMW center.

Q13. Do I have to wait for my letter to have my vehicle serviced?

No. Please contact an authorized BMW center to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.