

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5072
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 18, 2019

Subject: N182182760-02 - Safety Recall
Loss of Power Steering Assist
Revised Service Procedure, Warranty Information, Parts section,
WCAP & Floor Plan info. Also included remaining involved vehicles.

Models: 2016 – 2017 Cadillac ATS
2016 – 2018 Cadillac CTS
2017 Chevrolet Camaro
2017 Chevrolet Corvette

To: All General Motors Dealers

General Motors is releasing Safety Recall N182182760-02 today. The total number of U.S. vehicles involved is approximately 26,771. (13,944 Camaro vehicles were previously put in “open” status on May 28, 2019.) Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery February 07, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-7345 for additional information.

Customer Letter Mailing

The customer letter mailing will begin on July 03, 2019.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated June 19, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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