From: To: Subject: Date:	Broadcast Messaging System DL-BMS Message Monitors BMW Delivery Stop & Recall 19V-XXX: F48 Rear Lamp Thursday, January 31, 2019 3:41:22 PM
Publish Date: From: Expiration Date: Subject:	January 31, 2019 Technical Service February 14, 2019 BMW Delivery Stop & Recall 19V-XXX: F48 Rear Lamp
	BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 30, 2019) on certain Model Year 2018-2019 BMW X1 SAV vehicles that have been produced from October 8, 2018 through January 19, 2019.
	Please see attached for Service Information Bulletin B63 02 19, Recall Notice and Q&A for more details.
	The bulletin will be updated when additional information becomes available.
	Sincerely, Technical Service
Attachments:	B630219[81d94f6b].pdf B630219_Recall_Notice[81d941de].pdf 2019-F48-RearLampAttachment-QA-final_(28Jan2019)[81d941dc].pdf B630219[81d94f6b].pdf B630219_Recall_Notice[81d941de].pdf B630219_Recall_Notice[81d941de].pdf 2019-F48-RearLampAttachment-QA-final_(28Jan2019)[81d941dc].pdf
Recipients:	BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel BMW Passenger Cars, CC-All BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B63 02 19 Lights January 2019 Technical Service

DELIVERY STOP & RECALL 19V-XXX: F48 REAR LAMP

MODEL F48 (X1 SAV)

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 30, 2019) on certain Model Year 2018-2019 BMW X1 SAV vehicles that have been produced from October 8, 2018 through January 19, 2019. The issue involves the rear lamp assembly's mounting bracket.

Although this recall is effective January 30, 2019, these vehicles were already on a stop sale due to the previously announced delivery stop under Service Information Bulletin B63 01 19.

Approximately 8,489 vehicles are affected by this delivery stop/recall.

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: 0063570100 B630219 Recall: F48 Rear Lamp.

Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The Q&A has been attached for further information and the bulletin will be updated when more information becomes available.

ATTACHMENTS

View PDF attachment B630219 Recall Notice.

View PDF attachment 2019-F48-RearLampAttachment-QA-final (28Jan2019).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-XXX: F48 Rear Lamp (B63 02 19)

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 30, 2019) on certain Model Year 2018-2019 BMW X1 SAV vehicles that have been produced from October 8, 2018 through January 19, 2019.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Rear Lamp Safety Recall 19V-xxx Model Year 2018-19 **BMW X1 SAV** Last Updated 01/28/2019

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? Approximately 8,489 Model Year 2018-2019 BMW X1 SAVs in the US, produced between October 5, 2018 and January 18, 2019, are potentially affected.

Q2. What is the specific issue?

The rear lamp of the vehicle could become loose. In some cases, such as driving over a large pothole, the lamp could separate from the vehicle housing, although it would still be connected to the vehicle by its electrical wiring.

Q3. What can happen as a result of this issue?

If the rear lamp separates from the vehicle, it would no longer provide the required lighting to drivers of following vehicles. In an extreme case, the rear lamp could fall off of the vehicle, creating a risk for other road users.

- Q4. Why are other BMW Group vehicles not included in this Safety Recall? The attachment of the rear lamp on other vehicles was performed according to specifications.
- Q5. How did BMW Group become aware of this issue? BMW Group became aware of this issue through its guality control procedures.

Q6. Can I determine if this issue exists in my vehicle?

If you notice an unusual noise and/or vibration from the area of the rear lamp, your vehicle may be experiencing this issue.

Q7. What should I do if I notice this condition in my vehicle?

If this condition occurs, please contact your authorized BMW center immediately to have this Safety Recall performed.

Q8. Can I continue to drive my vehicle (before I receive my letter)?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q9. How will my vehicle be repaired?

The rear lamp of the vehicle will be inspected. Depending upon the results of the inspection, either the rear lamp attachment hardware, or, the rear lamp itself, will be replaced. This will be performed for free and can take up to one hour.

Q10. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall? No.

Q11. How will I be informed of this Safety Recall?

You will receive a letter in March via First Class mail advising you of this Safety Recall. Depending upon parts availability, this letter may request you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. If parts are not immediately available, you will receive a second letter when parts become available, advising you to schedule an appointment with an authorized BMW center at that time to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

Rear Lamp Safety Recall 19V-xxx Model Year 2018-19 BMW X1 SAV Last Updated 01/28/2019

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at <u>www.bmwusa.com/myBMW</u>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

Q12. How long will the repair take?

This repair could take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed <u>for free</u> by your authorized BMW center.

Q13. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts are available. For the latest updates to this Safety Recall, please visit <u>www.bmwusa.com/recall</u>.