



IMMEDIATE INSPECTION NOTICE – NONCOMPLIANCE RECALL

Date: February 6, 2019

Subject: Immediate Inspection Notice for Noncompliance Recall

Affected Models: Certain 2019MY Isuzu N-Series Vehicles Produced Between August 24, 2018 and November 17, 2018 and Equipped with 5.2L (4HK1) Diesel Engines (See Attached affected VIN List for your dealer, if applicable.)

To: ICTA Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. **Federal law prohibits the sale and delivery to customers of any vehicle containing a noncompliance. You must not deliver any vehicles with the noncompliance to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that certain 2019 model year Isuzu N-Series trucks produced between August 24, 2018 and November 17, 2018 and equipped with 5.2L (4HK1) diesel engines fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 101. Some vehicles may have an odometer which accurately records the distance traveled in miles, but erroneously indicates “km” in the LCD display. The vehicle odometer display may incorrectly list the distance traveled in kilometers when it is actually being recorded in miles.

WHAT YOU SHOULD DO

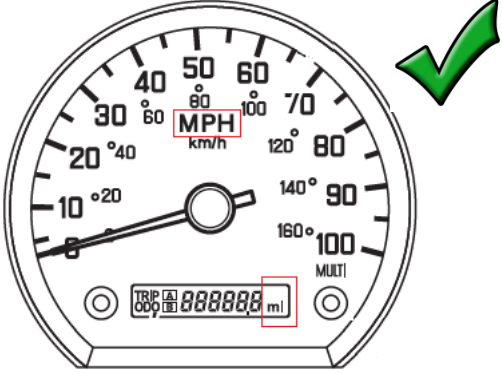
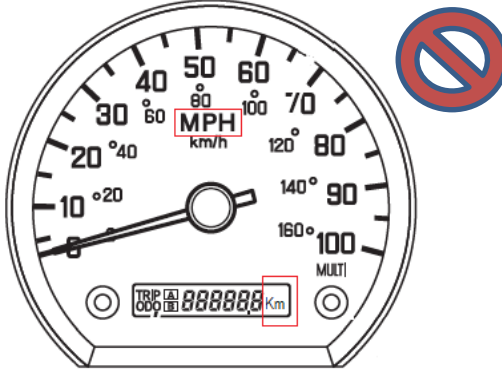
Immediately inspect the odometer LCD of the affected vehicles in your dealer inventory. If the distance traveled indicates “mi” miles, the display is correct. Install a campaign label and submit a campaign claim using labor code V1901I to inform us of your inspection and campaign completion. If the distance traveled indicates “km” kilometers, the meter cluster must be replaced. Parts are available now from AIPDN. Place orders immediately in accordance with Information Bulletin “IB17-X-003A Instrument Clusters (IPC) Now Supplied With Mileage Programmed”. When placing your order, be sure to provide the **exact** value shown on the odometer so that the new part can be reprogrammed properly. After replacing the meter cluster, install a campaign label and submit a campaign claim using labor code V1901 to inform us of the campaign completion. Please see the attached page for instruction on how to request parts and submit claim information.

You will receive another notice regarding owner notification and campaign bulletin release as soon as the schedule is available.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

| | |
|--|---|
|  |  |
| <p>USA OK Speedometer/Odometer MPH = “mi”</p> | <p>USA Noncompliance Speedometer/Odometer MPH ≠ Km</p> |

PARTS INFORMATION

Do not order parts unless and until the completed inspection has determined the meter cluster is noncompliant. Parts required to complete this campaign are to be obtained from American Isuzu Parts Distribution Network (AIPDN). Orders should be placed on a Stock Order. In an emergency situation, parts should be ordered on a VOR (Vehicle Off Road) Order.

| Part Number | Description | Qty |
|---------------|---------------------------|-----|
| 8-98319-844-2 | Meter Compl; Cluster (US) | 1 |

APPLYING THE CAMPAIGN LABEL

1. Using a ball-point pen, fill in a campaign label (Part No. 2-90028-700-0) with Campaign Number (V1901), Isuzu dealer code, and repair date.
2. Affix the campaign label onto the driver's side B-pillar.

ISUZU
CAMPAIGN NUMBER

DEALER CODE: _____

REPAIR DATE: _____

P/N 2-90028-700-0

CLAIM INFORMATION

Refer to the Isuzu ICS Claims Processing Manual for details on Campaign Claim Submission.

Submit only one claim as indicated below.

| Labor Code | Description | Labor Hours |
|------------|---|-------------|
| V1901I | Odometer Noncompliance Inspection Only | 0.2 |
| V1901 | Odometer Noncompliance Meter Cluster Replacement – Includes Inspection Time | 0.5 |

Includes 0.1 hours for administrative allowance.