



MARCH 2019
Noncompliance Recall 19V-064
Campaign Bulletin CB19-N-001A

NONCOMPLIANCE RECALL
INCORRECT ODOMETER DISPLAY INSPECTION AND
REPLACEMENT – 19V-064
(Transport Canada 2019-052)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice, Noncompliance Recall bulletin CB19-N-001A with sample owner letters, and an affected dealer stock report (if applicable) are being sent to update you about Noncompliance Recall – Incorrect Odometer Display Inspection and Replacement in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

- Certain 2019MY Isuzu N-Series Vehicles Produced Between August 24, 2018 and November 17, 2018 and Equipped with 5.2L (4HK1) Diesel Engines

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that certain 2019 model year Isuzu N-Series trucks produced between August 24, 2018 and November 17, 2018 and equipped with 5.2L (4HK1) diesel engines fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 101. Some vehicles may have an odometer which accurately records the distance traveled, but erroneously indicates the incorrect unit in the LCD display. For example, the vehicle odometer display may incorrectly list the distance traveled in kilometers when it is actually being recorded in miles.

CORRECTION

Isuzu dealers will inspect and if necessary replace the meter cluster with one that has the correct/matching odometer LCD display. The new odometer will be reprogrammed to reflect the correct distance traveled that was indicated on the original odometer. This service will be performed **free of charge**.

VEHICLES INVOLVED

Involved are certain 2019 model year Isuzu N-Series trucks produced between August 24, 2018 and November 17, 2018 and equipped with 5.2L (4HK1) diesel engines.

US OWNER NOTIFICATION

OWNER NOTIFICATION WILL BEGIN MARCH 15, 2019.

Please ensure that all appropriate personnel within your dealership are aware of this Noncompliance Recall – Incorrect Odometer Display Inspection and Replacement and that the necessary repairs are performed on all affected vehicles in your inventory per the above instructions.

Isuzu Commercial Truck of America, Inc.
Customer Relations Department
1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 *1-866-441-9638

DOC ID: DN_19V064_20190308