

[Next Unread Message](#)[View Message](#)

<b>Sent on</b>	01	30	2019	<b>Expires on</b>	03	01	2019
----------------	----	----	------	-------------------	----	----	------

<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
-------------	---

<b>Subject</b>	2015-17 Accord Fuel Pump Failure Safety Recall
----------------	--

DATE: January 30, 2019

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: 2015-17 Accord Fuel Pump Failure Safety Recall

On January 29, 2019, American Honda notified NHTSA of a safety recall and stop sale for certain 2015-17 Accord vehicles equipped with the 3.5L V6 engine due to concerns related to low pressure fuel pump failure. Refer to your eResponsibility report, or do an iN VIN status inquiry, to determine which units in your **inventory are affected**.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

#### BACKGROUND

Certain low quality fuels may contain higher than normal sodium content. High sodium content in fuel may increase electrical resistance within the low pressure fuel pump motor leading to slowed pump operation and inadequate fuel flow to support engine combustion. A vehicle with inadequate fuel flow may stall unexpectedly, increasing the risk of a crash.

#### REPAIR

Update the software for the fuel injection control unit. If the vehicle has a confirmed stall stored in onboard snapshot data, replace the low pressure fuel pump.

#### PARTS

Replacement fuel pumps are available through normal ordering channels. American Honda expects few vehicles will require pump replacement; do not order replacement fuel pumps unless a vehicle with a confirmed stall is identified.

#### TOOLS

There are no special tools required for this repair.

#### SOFTWARE

Software to support this safety recall is available in i-HDS as of December 27, 2018.

#### SERVICE BULLETIN

Service bulletin 19-016, *Safety Recall: 2015-17 Accord V6 Fuel Pump*, has been posted to the Service Information System as of Wednesday, January 30, 2019. It includes software, parts, repair, and warranty information related to this recall.

#### CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification by mid-March 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.