

View Message

Sent on	09	01	2020	Expires on	09	15	2020
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From	Parts Operations, Campaign Group
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Subject	Part Return Offer; Safety Recall: 2017-19 Ridgeline Fuel Tank Leak Inspection
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On January 24, 2019, American Honda notified NHTSA of a safety recall and stop sale for certain 2017-19 Ridgeline vehicles. Certain acid-based, vehicle-cleaning detergents/agents may interact adversely with the fuel tank unit and feed port, causing cracks, potentially leading to fuel leaks.

Return Offer

In order to help affected dealers manage part inventory levels, American Honda is making the following return offer.

Eligible return part:
17063-T6Z-305

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Ridgeline Fuel Tank Cover Return" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return the eligible part(s) on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by September 15, 2020.

Thank You,

American Honda Motor Co., Inc.

NG/ms