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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Safety Recall: 2017-19 Ridgeline Fuel Pump Leak Inspection
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DATE: January 25, 2019

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Safety Recall: 2017-19 Ridgeline Fuel Pump Leak Inspection

On January 24, 2019, American Honda notified NHTSA of a safety recall and stop sale for certain 2017-19 Ridgeline vehicles. Certain acid-based, vehicle-cleaning detergents/agents may interact adversely with the fuel pump, causing cracks, potentially leading to fuel leaks. Refer to your eResponsibility report, or do **an iN VIN status inquiry, to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Certain undiluted, low pH, sulfuric acid-based vehicle cleaning detergents/agents may adversely interact with the fuel pump and feed port, causing cracks. This could lead to pressurized fuel leaks and an increased risk of fire in the presence of an ignition source.

REPAIR

Inspect the fuel pump and high-pressure feed port for leaks and cracks. Depending on the results, two repairs are available:

- **No Cracks or Leaks:** Install a fuel pump cover kit to protect the fuel pump and its related components.
- **Cracks or Leaks:** Replace the fuel pump. Install a fuel pump cover kit to protect the fuel pump and components. (*A small number of vehicles are expected to require pump replacement.*)

PARTS

Parts are available at launch through normal parts ordering channels, and most vehicles will require only a fuel pump cover kit. American Honda expects the failure rate of the fuel pump to be low. Order a replacement fuel pump only after your inspection confirms the presence of cracks or leaks.

TOOLS

There are no special tools required for this repair.

SERVICE BULLETIN

Refer to service bulletin 19-013, *Safety Recall: Fuel Pump Cracks or Leak Inspection*, which has been posted to the Service Information System (SIS). It includes materials, parts, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects complete initial client notification by the end of March 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.