



IMPORTANT SAFETY RECALL



Attn: Service Manager

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**
Safety Recall: 19V-Pending
TC2019-031
January 23, 2019

Dear Heartland RV Valued Dealer:

This notice applies to vehicle:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that certain Travel Trailers do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 110 – “Tire Selection”, & Section 6 and CMVSS 110 of the Canadian Motor Vehicle Safety Act. On the vehicles subject to this recall, the Federal Certification Label may contain incorrect Tire size & Tire load information. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

The travel trailers subject to this recall campaign may contain incorrect Tire size & Tire load information listed on the certification label due to a clerical error. Although the information on the vehicle label may be incorrect, tires and axles of the correct size and rating were installed on the trailer... If a trailer is labeled incorrectly, the potential for improper loading of the existing tires exists. Overloading of the trailer tires could result in poor handling and increased risk of an accident.

***What we
will do***

Heartland has included the labels with this letter to the consumer along with instruction on how to replace the label. If the consumer does not wish to complete this themselves Heartland will have an authorized dealer or repair center replace the Federal Certification Labels. This will be corrected at no expense to the Consumer.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032.

Please have the VIN #'s of the affected travel trailers available when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Note: It is a violation of federal law (CFR 49 Part 573.11&12) for a dealer to deliver a new vehicle that has been sold prior to completing this recall. Please be sure to address any vehicles in your inventory that are affected by this recall action.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)
Transport Canada

