

Volvo Trucks

Uptime



Recall Alerts

To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V19-01b
Date: October 30, 2019
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall RVXX1901b, Eaton ECA Clutches expanded

Description of Defect:

Update: Eaton Corporation has expanded the scope of their recall as of October 19, 2019.

Eaton Corporation has determined that certain automated manual transmissions supplied by Eaton contain a safety related defect in the clutch assy. The issue as defined by Eaton is "an internal component within the clutch assembly may be outside of specification and fail, which in special circumstances could cause such clutch component to inhibit clutch departure. If the clutch departure becomes inhibited, unintended vehicle motion could occur. Accordingly, the defect can cause a vehicle impact."

Models/ Model Years Affected:

Volvo: Certain 2018-2019 VNL model vehicles manufactured from April 3, 2017 through June 4 29, 2018

Vehicle Quantities:

Volvo: Approximately ~~1,261 vehicles (1,219 U.S., 42 Canada)~~, 1,515 vehicles (1,450 U.S., 65 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal January 16, 2019.
- Owner notification letters will be released on or before February 14, 2019.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.