



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: **Not assigned**
CAN: **2019-014**
Safety Advisory: 19-338
January 14, 2019

SAFETY ADVISORY 19-338

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017-2019 Dutchmen Voltage and 2019 Endurance Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in this recall population have been manufactured with tires that may come into contact with the rear floor support. The tires and floor support touching during travel may lead to an increased risk of property damage and poor vehicle handling. The vehicles included in the recall are:

Models Included: 2017-2019 Voltage 3561, 3655

2019 Endurance 3506

Serial Number Ranges:	2017 Voltage	HZ990884 - HZ991255
	2018 Voltage	JZ990000 - JZ991051
	2019 Voltage	KZ990047 - KZ990440
	2019 Endurance	KZ996051 - KZ996131

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»			

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-338, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

PO Box 2000 – Goshen, IN 46527-2000
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com