



New Safety Recall Advanced Communication – V06

FCA US LLC (FCA US) has announced a safety recall on certain 2014-2017 (DJ) RAM 2500 Pickup, 2013-2017 (D2) RAM 3500 Pickup, 2014-2017 (DD) RAM 3500 Cab Chassis and 2016-2017 (DF) RAM 3500 10K LB. Cab Chassis vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an outboard steering linkage jam nut that could loosen allowing one end of the drag link to separate from the adjuster sleeve. A drag link separation can result in a loss of directional steering control, which can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect the torque values. If the torque values meet requirement, the nuts will be welded to the adjuster sleeve. If the torque values do not meet requirement, the drag link assembly will be replaced. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 1st Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.