

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4943  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 21, 2018

Subject: Upcoming Safety Recall N182206630  
Airbag Inflator Rupture

Models: 2010-2011 Chevrolet Malibu

To: All General Motors Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves 2010-2011 model year Chevrolet Malibu vehicles. The GM recall number is N182206630.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

These vehicles were equipped with an ARC front-driver airbag inflator that could over pressurize during airbag deployment and rupture. If the front-driver airbag inflator ruptures during deployment, the airbag may not fully inflate, and the release of high-pressured gas may propel pieces of the inflator and airbag module into the occupant compartment, causing or increasing the risk of injury to occupant(s) in a crash.

Parts are not currently available, but when parts are available, dealers are to replace the front-driver airbag module.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on December 22, 2018. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Dealers will be advised when the recall bulletin is released. Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the

required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE  
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