

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6061
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 28, 2022

Subject: N212329840-01 - Safety Recall
Engine Heater Short Circuit
Pre-Shipment To Dealers

Models: 2017 – 2019 Chevrolet Silverado 2500/3500
2017 – 2019 GMC Sierra 2500/3500
Equipped with 6.6L, 8-cylinder diesel engine (RPO L5P)

To: All General Motors Dealers

Important: A fair share allocation will now start shipping of the 12724955 (Heater) and 85590391 (Cord Asm-Eng Cool Htr) required to complete this recall to all areas of the United States in a pre-shipment to all involved dealers of record that have not received inventory. This pre-shipment will begin the week of February 28, 2022 and conclude the week of March 14, 2022. Pre-shipped parts will be charged to dealer's open parts account. All orders placed prior to and during the pre-ship will be cancelled. A quantity limiter may be in effect.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 28, 2022. VINs will be in "Incomplete – Limited or No Parts" status.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE
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