



New Safety Recall Advanced Communication – V01

FCA US LLC (FCA US) has announced a safety recall on certain 2010 Dodge RAM, 2010-2015 Chrysler 300, 2010 2014 Dodge Challenger, 2010-2015 Dodge Charger, 2010-2011 Dodge Dakota, and 2010 2016 Jeep Wrangler vehicles.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

<u>IMPORTANT:</u> Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may contain propellant that degraded after prolonged exposure to high absolute humidity, high temperatures and high temperature cycling. Activation of an inflator with degraded propellant, in a vehicle crash where the PAB is designed to deploy, may result in an inflator explosion. An inflator explosion may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the PAB inflator. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC