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**Subject:** BMW Recall 19V-xxx: Passenger's Front Air Bag Module  
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DCSnet Message  
**Urgent**



Subject: **BMW Recall 19V-xxx: Passenger's Front Air Bag Module**



BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on certain BMW X5 and X6 SAV vehicles that were produced from December 20, 2006 through June 25, 2014.

Attached is Service Information bulletin B65 02 19, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments:

-  [B650219\\_Recall\\_Notice\[81d66b39\].pdf](#)
-  [B650219\[81d66b38\].pdf](#)
-  [19V-xxx\\_EX\\_PAB\\_QA\\_14Jan2019\\_final\[81d66b37\].pdf](#)
-  [B650219\\_Recall\\_Notice\[81d66b39\].pdf](#)
-  [B650219\[81d66b38\].pdf](#)
-  [19V-xxx\\_EX\\_PAB\\_QA\\_14Jan2019\\_final\[81d66b37\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B65 02 19  
Audio, Navigation, Monitors, Alarms, SRS

January 2019  
Technical Service

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## RECALL 19V-XXX: PASSENGER'S FRONT AIR BAG MODULE

### MODEL

E70 (X5 incl. Diesel)	E71 (X6, incl. M)	E72 (X6 ActiveHybrid)
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### SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on certain BMW X5 and X6 SAV vehicles that were produced from December 20, 2006 through June 25, 2014. This recall involves vehicles equipped with “non-desiccated Takata PSPI-2 inflators” which will need to be replaced.

Approximately 83,016 vehicles are affected by this recall, including 217 which are currently in Pre-Owned dealer inventory. This is an expansion to the previously announced recalls 16V-364, 17V-020 and 18V-030.

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: **0072990100 B650219 Recall: Passenger's Front Air Bag Module**

All other systems including DAR, POIS and RDR will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The Q&A has been attached for further information and the revised bulletin will be posted shortly.

### ATTACHMENTS

View PDF attachment [19V-xxx E7X PAB QA 14Jan2019 final](#).

View PDF attachment [B650219 Recall Notice](#).

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## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-XXX: Passenger's Front Air Bag Module (B65 02 19)

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on certain BMW X5 and X6 SAV vehicles that were produced from December 20, 2006 through June 25, 2014.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**BMW X5 SAV and X6 SAC  
Model Year 2007 - 2014  
Passenger's Front Air Bag Module  
Safety Recall 19V-xxx  
Last updated: 1/14/2019**

**Q1. Which models are included in this Safety Recall Campaign?**

Included are approximately 83,016 vehicles, with approximate volumes and production dates as noted below.

Series	Model	Model Year	Approx. Volume	Production Dates
E70	X5 SAV (incl. M)	2007 – 2013	54,743	Dec 2006 – June 2013
E70	X5 SAV (diesel)	2009 – 2013	13,951	Mar 2008 – June 2013
E71	X6 SAC (incl. M)	2008 – 2014	14,221	Feb 2008 – June 2014
E72	X6 ActiveHybrid	2010-2011	101	April 2009 – Sept 2011

**Q2. Which inflator is affected?**

This recall campaign involves the Takata PSPI-2 inflator.

**Q3. Why are other X5 and X6 vehicles not included?**

The vehicles included in this recall are Model Year 2014 and older for Zone A, Zone B, and Zone C. See geographic areas by zone in Q13/14 response. Other X5 and X6 vehicles are already included in recalls 16V-364, 17V-020 and 18V-030.

**Q4. What is the fix?**

The passenger's front air bag module will be replaced.

**Q5. How long will the repair take?**

This FREE repair may take approximately four hours; however, additional time may be required depending upon your BMW center's schedule.

**Q6. How will I be notified of this recall?**

You will receive a letter by the beginning of March via First Class mail, advising you of this recall. To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

**Q7. Do I have to wait for my letter to have my vehicle serviced?**

No. You should schedule an appointment immediately with an authorized BMW center for service and repair. You can locate your nearest BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer).

**Q8. What options are available if it is too inconvenient for me to bring my vehicle to a BMW center for service?**

There are a few options to help overcome the inconvenience of bringing your vehicle in for service like mobile repair, alternate transportation, pickup/drop-off, dealer events and towing. Contact your local BMW center to check what is available.

**Q9. Is the driver's front air bag in my vehicle affected by a recall?**

You can check for open recalls by entering your vehicle identification number (VIN) at [www.bmwusa.com/recall](http://www.bmwusa.com/recall). A sample owner notification letter and Q&A are available if your VIN is affected. You can also call or visit your local BMW center's service department.

**Q10. Why is this recall just coming out now? I just had my drivers airbag recall performed.**

The recall schedule follows the guidelines published by NHTSA in the May 2016 amended Takata Recall Coordinated Remedy Order.

**BMW X5 SAV and X6 SAC**  
**Model Year 2007 - 2014**  
**Passenger's Front Air Bag Module**  
**Safety Recall 19V-xxx**  
*Last updated: 1/14/2019*

**General Takata Questions**

- Q1. What is the specific concern?**  
Takata's investigation to date indicates that exposure to certain environmental conditions (several years of exposure to persistent conditions of high absolute humidity) could lead to overly aggressive combustion in the event of air bag deployment.
- Q2. What is desiccant?**  
Put simply, desiccant is a substance with properties that enable it to soak up water vapor from the air surrounding it.
- Q3. Why are other BMW models not included?**  
Other vehicles have frontal air bags that were produced with different inflators.
- Q4. What can happen as a result of this issue?**  
In a crash where the air bag deploys, the air bag inflator housing may rupture and could cause metal fragments to pass through the air bag cushion material, which may result in injury or death to vehicle occupants.
- Q5. Is it possible to find out whether the problem exists in my car?**  
No. There is no way to detect if your BMW might have an air bag inflator potentially at risk of rupturing upon deployment in an accident.
- Q6. How did BMW become aware of this issue?**  
BMW became aware of this issue from Takata (the air bag module supplier) and NHTSA.
- Q7. Can I continue to drive my vehicle?**  
Yes. However, you should have this service performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q8. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?**  
You can check for open recalls a few different ways. You can enter your vehicle identification number (VIN) at [www.bmwusa.com/recall](http://www.bmwusa.com/recall) and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department. Make sure to update your contact information by registering at <http://www.bmwusa.com/myBMW>.
- Q9. What if I am not the current owner of this vehicle?**  
You can update your vehicle ownership information by registering at <http://www.bmwusa.com/myBMW>.
- Q10. Am I eligible for reimbursement under the TREAD Act if I previously replaced my passenger's front air bag module?**  
In this particular recall, reimbursement is likely not applicable, as you would typically have replaced your frontal air bag module as a result of an accident. In that situation, most likely your insurance company paid for the repair. However, in the very unusual (unlikely) scenario that you previously paid to replace the front air bag module "out-of-pocket" upon learning of this possible defect, you may be eligible for reimbursement. Additional information will be provided when BMW mails the letter asking you to make an appointment with an authorized BMW center.

**BMW X5 SAV and X6 SAC  
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**Q11. I'm not the first owner of this vehicle and am concerned it may have been kept in a high humidity state. What can you tell me?**

Any vehicle that was ever registered in hot and humid area as defined by NHTSA is given priority on the list of customers being notified about this recall.

**Q12. Which states are considered to be high absolute humidity areas?**

Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, Saipan, and U.S. Virgin Islands.

**Q13. What determines the prioritized locations that are associated with the most at-risk vehicles – and what is the average propellant degradation time in each?**

Per the NHTSA, geographic zones have been established based on the temperature fluctuations and humidity and the exposure time required under those environmental conditions to degrade the propellant to the point where it poses an unreasonable risk to safety. High Absolute Humidity (“HAH”) definitions are as follows:

<b>“HAH” or “A”</b>	Time until unsafe propellant degradation is projected between 6-9 years.
<b>“Non-HAH” or “Non-A”</b>	Covers vehicles that have not been identified by the vehicle manufacturer as having been originally sold or ever registered in the HAH region. <b>This includes Zones B and C.</b>
<b>“B”</b>	Time until unsafe propellant degradation is projected between 10-15 years.
<b>“C”</b>	Time until unsafe propellant degradation is projected between 15-20 years.

