

From: [Broadcast Messaging System](#)
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Subject: BMW Recall 19V-xxx: Driver's Front Air Bag Module E84 (X1)
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DCSnet Message
Urgent



Subject: BMW Recall 19V-xxx: Driver's Front Air Bag Module E84 (X1)






BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on Model Year 2015 BMW X1 SAV vehicles that have been produced from October 1, 2014 through June 30, 2015.

Attached is Service Information bulletin B65 01 19, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B650119_Recall_Notice\[81d6f87e\].pdf](#)
-  [B650119\[81d6f87d\].pdf](#)
-  [19V-xxx_E84_DAB_QA_14Jan2019_final\[81d6f87c\].pdf](#)
-  [B650119_Recall_Notice\[81d6f87e\].pdf](#)
-  [B650119\[81d6f87d\].pdf](#)
-  [19V-xxx_E84_DAB_QA_14Jan2019_final\[81d6f87c\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B65 01 19
Audio, Navigation, Monitors, Alarms, SRS

January 2019
Technical Service

RECALL 19V-XXX: DRIVER'S FRONT AIR BAG MODULE E84 (X1)

MODEL

E84 (X1)

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on Model Year 2015 BMW X1 SAV vehicles that have been produced from October 1, 2014 through June 30, 2015. This recall involves vehicles equipped with the "non-desiccated Takata PSDI-5 inflators" which will need to be replaced.

Approximately 12,880 vehicles are affected by this recall, including 228 which are currently in Pre-Owned dealer inventory. This is an expansion to the previously announced recall 16V-071 and now includes the remainder of Model Year 2015.

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: **0032830200 B650119 Recall: Driver's Front Air Bag Module E84 (X1)**

All other systems including DAR, POIS and RDR will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The Q & A has been attached for further information and the revised bulletin will be posted shortly.

ATTACHMENTS

View PDF attachment [B650119 Recall Notice](#).

View PDF attachment [19V-xxx E84 DAB QA 14Jan2019 final](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-XXX: Driver's Front Air Bag Module E84 (X1) (B65 01 19)

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on Model Year 2015 BMW X1 SAV vehicles that have been produced from October 1, 2014 through June 30, 2015.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**BMW X1 SAV
Model Year 2015
Driver's Front Air Bag Module
Safety Recall 19V-xxx
Last updated: 1/14/2019**

Q1. Which models are included in this Safety Recall Campaign?

<u>Series</u>	<u>Model</u>	<u>Model Year</u>	<u>Approx. Volume</u>	<u>Production Dates</u>
E84	X1 SAV	2015	12,880	October 2014 – June 2015

Q2. Which inflator is affected?

This recall campaign involves the Takata PSDI-5 inflator.

Q3. Why are other X1 vehicles not included?

Other X1 vehicles are already included in recall 16V-071.

Q4. Why is this recall just coming out now?

The recall schedule follows the guidelines published by NHTSA in the May 2016 amended Takata Recall Coordinated Remedy Order.

Q5. What is the fix?

The driver's front air bag module will be replaced.

Q6. How long will the repair take?

This FREE repair may take about an hour; however, additional time may be required depending upon your BMW center's schedule.

Q7. How will I be notified of this recall?

You will receive a letter by the beginning of March via First Class mail, advising you of this recall. To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

Q8. Do I have to wait for my letter in order to have my vehicle serviced?

No. You should schedule an appointment immediately with an authorized BMW center for service and repair. You can locate your nearest BMW center at www.bmwusa.com/dealer.

Q9. What options are available if it is too inconvenient for me to bring my vehicle to a BMW center for service?

There are a few options to help overcome the inconvenience of bringing your vehicle in for service like mobile repair, alternate transportation, pickup/drop-off, dealer events and towing. Contact your local BMW center to check what is available.

General Takata Questions

Q1. What is the specific concern?

Takata's investigation to date indicates that exposure to certain environmental conditions (several years of exposure to persistent conditions of high absolute humidity) could lead to overly aggressive combustion in the event of air bag deployment.

BMW X1 SAV
Model Year 2015
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Q2. What is desiccant?

Put simply, desiccant is a substance with properties that enable it to soak up water vapor from the air surrounding it.

Q3. Why are other BMW models not included?

Other vehicles have frontal air bags that were produced with different inflators.

Q4. What can happen as a result of this issue?

In a crash where the air bag deploys, the air bag inflator housing may rupture and could cause metal fragments to pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

Q5. Is it possible to find out whether the problem exists in my car?

No. There is no way to detect if your BMW might have an air bag inflator potentially at risk of rupturing upon deployment in an accident.

Q6. How did BMW become aware of this issue?

BMW became aware of this issue from Takata (the air bag module supplier) and NHTSA.

Q7. Can I continue to drive my vehicle?

Yes. However, you should have this service performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?

You can check for open recalls a few different ways. You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department to determine if your BMW is affected. Make sure to update your contact information by registering at <http://www.bmwusa.com/myBMW>.

Q9. What if I am not the current owner of this vehicle?

You can update your vehicle ownership information by registering at <http://www.bmwusa.com/myBMW>.

Q10. Am I eligible for reimbursement under the TREAD Act if I previously replaced my driver's front air bag module?

In this particular recall, reimbursement is likely not applicable, as you would typically have replaced your frontal air bag module as a result of an accident. In that situation, most likely your insurance company paid for the repair. However, in the very unusual (unlikely) scenario that you previously paid to replace the front air bag module "out-of-pocket" upon learning of this possible defect, you may be eligible for reimbursement. Additional information will be provided when BMW mails the letter asking you to make an appointment with an authorized BMW center.

Q11. I'm not the first owner of this vehicle and am concerned it may have been kept in a high humidity state. What can you tell me?

Any vehicle that was ever registered in hot and humid area as defined by NHTSA is given priority on the list of customers being notified about this recall.

BMW X1 SAV
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Q12. Which states are considered to be high absolute humidity areas?

Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, Saipan, and U.S. Virgin Islands.

Q13. What determines the prioritized locations that are associated with the most at-risk vehicles – and what is the average propellant degradation time in each?

Per the NHTSA, geographic zones have been established based on the temperature fluctuations and humidity and the exposure time required under those environmental conditions to degrade the propellant to the point where it poses an unreasonable risk to safety. High Absolute Humidity (“HAH”) definitions are as follows:

“HAH” or “A”	Time until unsafe propellant degradation is projected between 6-9 years.
“Non-HAH” or “Non-A”	Covers vehicles that have not been identified by the vehicle manufacturer as having been originally sold or ever registered in the HAH region. This includes Zones B and C.
“B”	Time until unsafe propellant degradation is projected between 10-15 years.
“C”	Time until unsafe propellant degradation is projected between 15-20 years.

