



VOLKSWAGEN DEALER COMMUNICATION

Takata Recall Parts Return Process Update / Safety Recalls 69Q8, 69Q9, 69Y5 and 69BC

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Consultant

- ✓ Warranty Administrator
- ✓ Technicians

Date: December 9, 2022

Summary: **The parts return process for the Takata safety recalls listed above has been updated.**

Part return instructions have been removed from individual circulars and posted as a standalone document to ELSA and ServiceNet.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.